

KAREN TRACY

Curriculum Vitae

January 2017

Communication Department, UCB 270
University of Colorado, Boulder, CO 80309
Phone: 303.492.8461; FAX: 303.492.8411

Karen.Tracy@Colorado.edu

<https://sites.google.com/a/colorado.edu/tracy/>

SUMMARY

Karen Tracy is Professor and Chair of Communication at the University of Colorado at Boulder. She is a Distinguished Scholar at the National Communication Association, since 2010, and a Fellow in the International Communication Association in 2013. Tracy is a discourse analyst who studies and teaches about institutional talk, particularly in justice, academic, and governance sites. She is the author of *Colloquium: Dilemmas of Academic Discourse* (1997, Ablex); *Challenges of Ordinary Democracy* (2010, Penn State University Press); *Discourse, Identities, and Social Change in the Marriage Equality Debates* (2016, Oxford University Press); the text, *Everyday Talk, Building and Reflecting Identities* (2002, 2013), and 100+ journal articles, book chapters, and conference proceedings. Tracy has been professionally involved in a variety of leadership roles in communication associations as well as the language/discourse and argument communities.

EDUCATION

Ph.D. in Communication Arts, University of Wisconsin, Madison, 1981.

M.A. in Speech Pathology, Bowling Green State University, 1974.

B.S. in Speech Pathology, Pennsylvania State University, 1972.

POSITIONS

University of Colorado, Boulder

Chair (2013-); Professor of Communication (1997-); Associate Professor (1990-1997)

University of Iowa, Iowa City

Visiting Professor (summer, 1997)

Temple University, Philadelphia

Associate Professor of Rhetoric and Communication (1987-1990); Assistant Professor (1984-1987); Visiting Assistant Professor (1981-1984)

University of Wisconsin, Madison

Teaching and Research Assistant in Communication Arts (1977-1981)

Johns Hopkins University, Baltimore

Speech Pathologist at the John F. Kennedy Institute (1974-1977)

Bowling Green State University, Bowling Green, Ohio

Graduate Assistant in Speech (1973-1974)

Kenton School District, Kenton, Ohio

Speech Pathologist (1972-1973)

PUBLICATIONS

Books

- Tracy, K. (2016). *Discourse, Identity and Social Change in the Marriage Equality Debates*. New York: Oxford University Press.
- Tracy, K., & Robles, J. S. (2013). *Everyday talk: Building and reflecting identities* (2nd edition). New York: Guilford.
- Tracy, K. (2010). *Challenges of ordinary democracy: A case study in deliberation and dissent*. University Park, PA: Pennsylvania State University Press.
- Tracy, K., McDaniel, J. P., & Gronbeck, B. E. (Eds.). (2007). *The prettier doll: Rhetoric, discourse, and ordinary democracy*. Tuscaloosa, AL: University of Alabama.
- Tracy, K. (2002). *Everyday talk: Building and reflecting identities*. New York: Guilford.
- Tracy, K. (1997). *Colloquium: Dilemmas of academic discourse*. Norwood, NJ: Ablex.
- Tracy, K. (Ed.). (1991). *Understanding face-to-face interaction: Issues linking goals and discourse*. Hillsdale, NJ: Lawrence Erlbaum.
- Tracy, K., & Coupland, N. (Eds.). (1990). *Multiple goals in discourse*. Clevedon: Multilingual Matters. Also published as a special issue of the *Journal of Language and Social Psychology*.
- Craig R. T., & Tracy, K. (Eds.). (1983). *Conversational coherence: Form, structure, and strategy*. Beverly Hills, CA: Sage.

Journal Articles

[peer reviewed unless indicated]

- Tracy, K. (2016). Discourse analysis: bridging frameworks or cultivating practices? *Journal of Multicultural Discourses*, 11(4), 360-366. doi: 10.1080/17447143.2016.1226317 [invited]
- Tracy, K., & Caron, M. (2016). How the language style of small-claims court judges does ideological work. *Journal of Language and Social Psychology*, Online First. doi:10.1177/0261927X16652191
- Tracy, K., & Hughes, J. M. F. (2014). Democracy-appealing partisanship: A situated ideal of citizenship. *Journal of Applied Communication Research*, 42(3), 307-324. doi: 10.1080/00909882.2014.911940
- Craig, R. T., & Tracy, K. (2014). Building grounded practical theory in applied communication research: Introduction to the special issue. *Journal of Applied Communication Research*, 42(3), 229-243. doi: 10.1080/00909882.2014.916410 [invited]
- Tracy, K., & Parks, R. M. (2012). "Tough questioning" as enactment of ideology in judicial conduct: Marriage law appeals in seven US courts. *International Journal of Speech, Language and the Law*, 19(1), 1-25. doi: 10.1558/ijsl.v19i1.1
- Tracy, K. (2012). Public hearings about same-sex marriage: How the context "makes" an argument. *Qualitative Communication Research*, 1, 93-108.
- Tracy, K. (2011). What's in a name?: Stance markers in oral argument about marriage laws. *Discourse & Communication*, 5, 1-23.
- Tracy, K. (2011). A facework system of minimal politeness: Oral argument in appellate court. *Journal of Politeness Research: Language, Behaviour, Culture*, 7, 123-145.

- Tracy, K. (2011). "Reasonable hostility": Its usefulness and limitation as a norm for public hearings. *Informal Logic*, 31(3), 171-190.
- Tracy, K., & Robles, J. S. (2010). Challenges of interviewers' institutional positionings: Taking account of interview content and the interaction. *Communication Methods and Measures*, 4, 266-289.
- Tracy, K. (2009). How questioning constructs judge identities in appeals court: A state court hearing of a same-sex marriage appeal. *Discourse Studies*, 11, 191-221.
- Tracy, K., & Robles, J. (2009). Questions, questioning, and institutional practices: An introduction. *Discourse Studies*, 11, 131-152.
- Tracy, K. (2008). "Reasonable hostility": Situation-appropriate face attack. *Journal of Politeness Research: Language, Behaviour, Culture*, 4, 169-191.
- Tracy, K. (2007). The discourse of crisis in public meetings: Case study of a school board's multimillion dollar error. *Journal of Applied Communication Research*, 35, 418-441. [a synopsis of this research appeared as the lead article in *Communication Currents*, 2, Issue 6].
- Tracy, K., & Durfy, M. (2007). Speaking out in public: Citizen participation in contentious school board meetings. *Discourse and Communication*, 1, 223-249.
- Mirivel, J., & Tracy, K. (2005). Premeeting talk: An organizationally crucial form of talk. *Research on Language and Social Interaction*, 38, 1-34.
- Tracy, K., & Haspel, K. (2004). Language and social interaction: Its institutional identity, intellectual landscape, and discipline-shifting agenda. *Journal of Communication*, 54, 788-816. [invited]
- Tracy, K. (2004). Action-implicative discourse analysis: A communicative approach to analyzing discourse. *Texas Linguistics Forum*, 47, 219-237.
- Tracy, K., & Ashcraft, C. (2001). Crafting policies about controversial values: How wording disputes manage a group dilemma. *Journal of Applied Communication Research*, 29, 297-316.
- Agne, R., & Tracy, K. (2001). Bible babble: The FBI's naming of interactional trouble at Waco. *Discourse Studies*, 3, 269-294.
- Tracy, K., & Muller, H. (2001). Diagnosing a school board's interactional trouble: Theorizing problem formulation. *Communication Theory*, 11, 84-104.
- Tracy, K. (1999). Research on language and social interaction in 1999: An introduction. *Research on Language and Social Interaction*, 32, 1-4. [invited]
- Tracy, K. (1998). Analyzing context: Framing the discussion. *Research on Language and Social Interaction*, 31, 1-28. [invited]
- Tracy, K., & Coupland, N. (1990). Multiple goals in discourse: An overview of issues. *Journal of Language and Social Psychology*, 9, 1-13. [invited]
- Tracy, K., & Anderson, D. L. (1999). Relational positioning strategies in calls to the police: A dilemma. *Discourse Studies*, 1, 201-226.
- Tracy, K., & Tracy, S. J. (1998). Rudeness at 911: Re-conceptualizing face and face-attack. *Human Communication Research*, 25, 225-251.
- Tracy, S. J., & Tracy, K. (1998). Emotion labor at 911: A case study and theoretical critique. *Journal of Applied Communication*, 26, 390-411.

- Tracy, K. (1997). Interactional trouble in emergency service requests: A problem of frames. *Research on Language and Social Interaction*, 30, 315-343.
- Tracy, K. (1995). Action-implicative discourse analysis. *Journal of Language and Social Psychology*, 14, 195-215.
- Craig, R. T., & Tracy, K. (1995). Grounded practical theory: The case of intellectual discussion. *Communication Theory*, 5, 248-272.
- Tracy, K., & Muller, N. (1994). Talking about ideas: Academics' beliefs about appropriate communicative practices. *Research on Language and Social Interaction*, 27, 319-349.
- Tracy, K., & Naughton, J. (1994). The identity work of questioning in intellectual discussion. *Communication Monographs*, 61, 281-302.
- Tracy, K. (1994). Boundary drawing in language and social interaction study. *Research on Language and Social Interaction*, 27, 423-425. [invited]
- Tracy, K. (1993). That's an interesting article! *Research on Language and Social Interaction*, 26, 195-201. [invited]
- Tracy, K., & Baratz, S. (1993). Intellectual discussion in the academy as situated discourse. *Communication Monographs*, 60, 300-320.
- Tracy, K., & Carjuzaa, J. (1993). Identity enactment in intellectual discussion. *Journal of Language and Social Psychology*, 12, 171-194.
- Tracy, K., & Eisenberg, E. M. (1990/91). Giving criticism: A multiple goals case study. *Research on Language and Social Interaction*, 24, 37-70.
- Tracy, K. (1990). Framing discourse research to speak to issues of communicative practice. *Text*, 10, 117-120. [invited]
- Tracy, K. (1988). A discourse analysis of four discourse studies. *Discourse Processes*, 11, 243-259.
- Papa, M. J., & Tracy, K. (1988). Communicative indices of employee performance with new technology. *Communication Research*, 15, 524-544.
- Tracy, K., Van Dusen, D., & Robinson, S. (1987). "Good" and "bad" criticism: A descriptive analysis. *Journal of Communication*, 37 (Spring), 46-59.
- Craig, R. T., Tracy, K., & Spisak, F. (1986). The discourse of requests: Assessment of a politeness approach. *Human Communication Research*, 12, 436-478.
- Tracy, K. (1984). Staying on topic: An explication of conversational relevance. *Discourse Processes*, 7, 447-464.
- Tracy, K. (1984). The effect of multiple goals on conversational relevance and topic shift. *Communication Monographs*, 51, 274-287.
- Tracy, K., Craig, R. T., Smith, M., & Spisak, F. (1984). The discourse of requests: An assessment of a compliance-gaining approach. *Human Communication Research*, 10, 13-53.
- Tracy, K. (1983). The issue-event distinction: A rule of conversation and its scope condition. *Human Communication Research*, 9, 320-334.
- Tracy, K., & Hood, S. (1976). An investigation of responses from speech clinicians and the lay public to the concept, "typical adult stutterer." *Ohio Journal of Speech and Hearing*, 12, 56-68.

Editing Roles in Encyclopedia, Journal Special Issues, and Colloquia

- Tracy, K (General Editor), Ilie, C, & Sandel, T. (Associate Editors). (2015). *The International Encyclopedia of Language and Social Interaction*. Boston: John Wiley & Sons. [3-volume, 1600-page, ~200 entries].
- Tracy, K. (Ed.) (2009). Questions, questioning, and institutional practices. A special issue of *Discourse Studies*, 11, 131-243.
- Tracy, K. (2008). Area editor (Language and social interaction, 48 entries) in the 11 volume *International Encyclopedia of Communication* (Oxford: Wiley-Blackwell, edited by Wolfgang Donsbach).
- Tracy, K. (Ed.). (2007). "The role (or not) for numbers and statistics in qualitative research." A colloquia in *Communication Methods and Measures*, 1. 31-63.
- Tracy, K. (Ed.). (1999). "Language and social interaction at the century's turn." A special issue of *Research on Language and Social Interaction*, 32, 1-212.
- Tracy, K. (Ed.). (1998). "Analyzing context." A special issue of *Research on Language and Social Interaction*, 31, 1-132.
- Tracy, K, & Gallois, C. (Eds.). (1997). "Qualitative contributions to the empirical." A special issue of *Human Communication Research*, 23, 451-618.

Book Chapters & Encyclopedia Entries

- Tracy, K. (in press). Facework in political exchanges. In J. Culpeper, M. Haugh, & D. Kádár (Eds.), *Palgrave handbook of linguistic politeness*. London: Palgrave Macmillan.
- Tracy, K. (2015). Editor's introduction. In K. Tracy, C. Ilie & T. Sandel (Eds.), *International encyclopedia of language and social interaction* (pp. xxv-xlvi). Boston: Wiley-Blackwell.
- Hughes, J. M. F., & Tracy, K. (2015). Indexicality. In K. Tracy, C. Ilie & T. Sandel (Eds.), *International encyclopedia of language and social interaction* (pp. 788-793). Boston: John Wiley & Sons.
- Parks, R., & Tracy, K. (2015). Discourses of religion. In K. Tracy, C. Ilie & T. Sandel (Eds.), *International encyclopedia of language and social interaction* (pp. 456-465). Boston: John Wiley & Sons.
- Tracy, K. (2015). Grounded practical theory: Theorizing communicative practices. In D. Braithwaite & P. Schrödter (Eds.), *Engaging theories in interpersonal communication* (pp. 241-252). Los Angeles Sage.
- Tracy, K. (2014). Rhetorical citizenship in public meetings: The character of religious expression in American discourse In C. Kock & L. Villadsen (Eds.), *Rhetorical citizenship: Purposes, practices, and perspectives* (pp. 149-165). Leiden, Netherlands: Leiden University Press.
- Tracy, K., & Delgado, E. (2013). Troubling the legal-lay distinction: Litigant briefs, oral argument, and a public hearing about same-sex marriage. In C. Heffer, F. Rock & J. Conley (Eds.), *Legal-lay communication: Textual travels in the law* (pp. 226-244). Oxford: Oxford University Press.
- Tracy, K. (2012). Dogmatic dialogue: Essential qualities of judicial opinion-writing. In F. Cooren & A. Letourneau (Eds.), *(Re)presentations and dialogue* (pp. 37-58). Amsterdam: John Benjamins.
- Tracy, K. (2012). Everyday argument strategies in appellate court argument about same-sex marriage. In F. van Eemeren & B. Garssen (Eds.), *Exploring argumentative contexts* (pp. 165-178). Amsterdam: John Benjamins.

Tracy, K. (2011). Identity-work in appellate oral argument: Ideological identities within a professional one. In J. Angouri & M. Marra (Eds.), *Constructing identities at work* (pp. 179-203). Brunel, UK: Palgrave.

Tracy, K., Martinez-Guillem, S., Robles, J., & Casteline, K. E. (2011). Critical discourse analysis and (US) Communication scholarship: Recovering old connections, envisioning new ones. In C. Salmon (Ed.), *Communication yearbook 35* (pp. 240-286). New York: Routledge.

Tracy, K., & Muñoz, K. (2011). Qualitative methods in interpersonal communication. In M. L. Knapp & J. L. Daly (Eds.) *Handbook of interpersonal communication*, pp. 59-86. Los Angeles: Sage.

Tracy, K., & Craig, R. T. (2010). Studying interaction in order to cultivate practice: Action-implicative discourse analysis (pp. 145-166). In Jürgen Streeck (ed.), *New adventures in language and interaction* Amsterdam: John Benjamins.

Tracy, K. (2009). Three entries in S. W. Littlejohn & K. A. Foss (Eds.), *Encyclopedia of communication theory*. Los Angeles: Sage.

Community (2000 words): Volume 1, pp. 143-147

Action-implicative discourse analysis (1000 words): Volume 1, pp. 10-11

Ordinary democracy (1000 words): Volume 2, pp. 698-700

Tracy, K., & Mirivel, J. (2009). Discourse analysis: The practice and practical value of taping, transcribing, and analyzing. In L. Frey & K. Cissna (Eds.), *Handbook of applied communication*, pp.153-177. Mahwah, NJ: Lawrence Erlbaum.

Agne R. R., & Tracy, K. (2009). Conversation, dialogue, and discourse. In W. Eadie (Ed.), *21st century communication: A reference handbook*, pp 177-185. Thousand Oaks, CA: Sage.

Tracy, K. (2008/ revised in 2012). Language and social interaction. In W. Donsbach (Ed.), *International Encyclopedia of Communication* (pp. 2645-2655). Oxford: Wiley-Blackwell.

Tracy, K. (2008). Action-implicative discourse analysis: Theorizing communicative practices. In L. A. Baxter & D. O. Braithwaite (Eds.), *Engaging theories in interpersonal communication* (pp 149-160). Thousand Oaks, CA: Sage.

Tracy, K. (2007). Introduction: A moment of ordinary democracy. In K. Tracy, J. P. McDaniel, & B. E. Gronbeck (Eds.), *The prettier doll: Rhetoric, discourse and ordinary democracy* (pp 3-21). Tuscaloosa, AL: University of Alabama Press.

Haspel, K., & Tracy, K. (2007). Marking and shifting lines in the sand: Discursive moves of ordinary democracy. In K. Tracy, J. McDaniel, & B. Gronbeck (Eds.), *The prettier doll: Rhetoric, discourse, and ordinary democracy* (pp. 142-175). Tuscaloosa, AL: University of Alabama Press.

Tracy, K. (2007). Discourse and identity: Language or talk? In B. Whaley & W. Sampter (Eds.), *Explaining communication: Contemporary theories and exemplars* (pp. 15-35). Mahwah, NJ: Lawrence Erlbaum.

Tracy, K. (2007). Feeling-limned talk: Conduct ideals in the Steinberg succession meeting. In F. Cooren (Ed.), *Interacting and organizing: Analysis of a board meeting* (pp. 77-94). Mahwah, NJ: Lawrence Erlbaum.

Tracy, K., & Naughton, J. (2007). The identity work of questioning in intellectual discussion. In T. A. Van Dijk (Ed.), *Discourse studies* (Vol. V, pp. 184-207). London: Sage. [reprint of 1994 *Communication Monographs* article].

- Tracy, K. (2005). Reconstructing communicative practices: Action-implicative discourse analysis. In K. Fitch and R. Sanders, *Handbook of language and social interaction* (pp.301-318). Mahwah, NJ: Lawrence Erlbaum.
- Rahm, J., & Tracy, K. (2005). Doing “good discussion”: Young people engage in politically messy yet compelling conversation. In J. A. Vadeboncoeur & L. Patel Stevens (Eds.), *Reconstructing the adolescent”: Sign, symbol, and Body* (pp. 69-95). New York: Peter Lang.
- Craig, R. T., & Tracy, K. (2005). “The issue” in argumentation practice and theory. In F. H. van Eemeren & P. Houtlosser (Eds.), *The practice of argumentation* (pp. 11-28). Amsterdam: John Benjamins.
- Tracy, K., & Dimock, A. (2004). Meetings: Discursive sites for building and fragmenting community. In P. Kalbfleisch (Ed.), *Communication yearbook 28*, (pp. 127-164). Mahwah, NJ: Lawrence Erlbaum.
- Tracy, K., & Standerfer, C. (2003). Selecting a school superintendent: Interactional sensitivities in the deliberative process. In L. Frey (Ed.), *Group communication in context: Studies of bona fide groups*. (pp.109-134). Mahwah, NJ: Lawrence Erlbaum
- Tracy, K., & Agne, R. (2002). "I just need to ask somebody some questions": Sensitivities in domestic dispute calls. In J. Cotterill (Ed.), *Language in the legal process* (pp. 75-89). UK: St. Martins Press.
- Tracy, K. (2001). Discourse analysis in communication. In D. Schiffrin, D. Tannen & H. Hamilton(Eds.), *Handbook of discourse analysis* (pp. 725-749). Oxford, UK: Blackwell.
- Tracy, K., & Naughton, J. (2000). Institutional identity-work: A better lens. In J. Coupland (Ed.), *Smalltalk* (pp. 62-83). London: Longman.
- Tracy, K., & Baratz, S. (1994). The case for case studies of facework. In S. Ting-Toomey (Ed.), *The challenge of facework: Cross-cultural and interpersonal issues* (pp. 287-305). Albany: State University of New York Press.
- Tracy, K., & Spradlin, A. (1994). "Talking like a mediator": Conversational moves of experienced divorce mediators. In J. P. Folger & T. S. Jones (Eds.), *New directions in mediation: Communication research and perspectives*. (pp. 110-132). Thousand Oaks, CA: Sage.
- Tracy, K. (1991). Discourse. In B. Montgomery & S. Duck (Eds.), *Studying interpersonal interaction* (pp. 179-196). New York, NY: Guilford.
- Tracy, K. (1990). The many faces of facework. In H. Giles & W. P. Robinson (Eds.), *Handbook of language and social psychology* (pp. 209-223). Chichester: John Wiley and Sons.
- Tracy, K. (1989). Conversational dilemmas and the naturalistic experiment. In B. Dervin, L. Grossberg, B. J. O'Keefe, & E. Wartella (Eds.), *Rethinking communication: Volume 2, Paradigm exemplars* (pp.411-423). Newbury Park, CA: Sage.
- Tracy, K. (1985). Conversational coherence: A cognitively grounded rules approach. In R. Street & J. N. Cappella (Eds.), *Sequence and pattern in communicative behavior* (pp. 30-49). London: Edward Arnold Publishers.
- Tracy, K., & Moran, J. P. (1983). Conversational relevance in multiple-goal situations. In R. T. Craig & K. Tracy (Eds.) *Conversational Coherence: Form, Structure, and Strategy* (pp. 116-135). Beverly Hills, CA: Sage.
- Craig, R. T., & Tracy, K. (1983). Introduction. In R. T. Craig & K. Tracy (Eds.), *Conversational coherence: Form, structure and strategy* (pp. 10-22). Beverly Hills, CA: Sage.

Tracy, K. (1982). On getting the point: Distinguishing "issues" from "events," an aspect of conversational coherence. In M. Burgoon (Ed.), *Communication Yearbook 5* (pp.279-301). New Brunswick, NJ: Transaction.

Planalp, S., & Tracy, K. (1980). Not to change the topic but . . . : A cognitive approach to the management of conversation. In D. Nimmo (Ed.), *Communication Yearbook 4* (pp. 237-258). New Brunswick, NJ: Transaction.

Refereed Conference Proceedings

Tracy, K. (2011). Everyday argument strategies in appellate court argument about same-sex marriage. In F. van Eemeren, B. Garssen, D. Godden, & G. Mitchell (Eds.), *Proceedings of the sixth conference of the international study of argumentation* (pp. 1880-1891). Amsterdam: SicSat.

Tracy, K. (2011) How the context makes an argument” The case of public hearings about same-sex marriage. In R. C. Rowland (Ed.), *Reasoned argument and social change* (pp. 686-694). Washington, DC: National Communication Association.

Tracy, K. (2011). “Reasonable hostility”: Its usefulness and limitation as a norm for public hearings. In F. Zenker (Ed.). *Argumentation: Cognition and Community. Proceedings on the 9th International Conference of the Ontario Society for the Study of Argumentation (OSSA)*, May 18-21. Windsor, ON (CD ROM), pp. 1-14.

Craig, R. T., & Tracy, K. (2010). Framing discourse as argument in appellate courtrooms: Three cases on same-sex marriage. In D. S. Gouran (Ed.), *The functions of argument and social change* (pp. 46-53). Washington, DC: National Communication Association.

Tracy, K. (2007). How newspaper coverage transforms policy issues into character matters: Debate about a school district’s test scores. In F. van Eemeren, J. A. Blair, and C. A. Willard (Eds.), *Proceedings of the sixth conference of the international study of argumentation* (pp. 1373-1380). Amsterdam: SicSat.

Craig, R. T. & Tracy, K. (2003). The issue in argumentation practice and theory. In F. van Eemeren, J.A. Blair, C. A. Willard, & A. F. Snoeck Henkemans (Eds.), *Proceedings of the fifth conference of the international study of argumentation* (pp. 213-218). Amsterdam: SicSat.

Tracy, K. (2002). Rhetorically-informed discourse analysis: Methodological reflections. In G. T. Goodnight (Ed.), *Arguing communication & culture, Volume 1* (pp. 243-250). Annandale, VA: National Communication Association.

Tracy, K. (2000). Arguing about words: Nitpicking or necessary? In T. Hollihan (Ed.), *Argument at century's end: Reflecting on the past and envisioning the future* (pp. 114-122). Annandale, VA: National Communication Association.

Tracy, K. (1999). The usefulness of platitudes in arguments about conduct. In F. H. van Eemeren, R. Grootendorst, J.A. Blair, & C. A. Willard (Eds.), *Proceedings of the fourth international conference of the international society for the study of argumentation* (pp. 799-803). Amsterdam: SicSat.

Agne, R., & Tracy, K. (1998). Not answering questions: A police chief’s strategies in a sensationalized murder. In J. Klumpp (Ed.), *Argument in a time of change: Definitions, frameworks and critiques*. (pp.238-242). Annandale, VA: National Communication Association.

Tracy, K. (1995). How should academics talk about ideas? In S. Jackson (Ed.), *Proceedings of the Ninth NCA/AFA conference on argumentation* (pp. 326-334). Annandale, VA: Speech Communication Association.

Reviews

Tracy, K. (2012). Review of *Strategic maneuvering in argumentative discourse: Extending the pragma-dialectical theory of argumentation* by Frans van Eemeren. *Journal of Argumentation in Context*, 1(2), 253-258. doi 10.1075/jaic.1.2.06tra

Tracy, K. (2009). Review of *Forensic linguistics* by J. Gibbon & M.T. Turrell. *International Journal of Speech, Language and the Law*, 16, 185-190.

Tracy, K. (2009). Review of *Impoliteness in interaction* by Derek Bousfield. *Journal of Communication*, 59, 2, 200-201.

Tracy, K. (2002). Review of *Meetings, manners and civilization: The development of modern meeting behaviour* by Wilbert van Vree. *Discourse Studies*, 4, 550-552.

Tracy, K. (2001). Review of *Language and desire: Encoding sex, romance and intimacy*, edited by Keith Harvey and Celia Shalom. *Multilingual*, 20, 210-213.

Tracy, K. (1998). Review of *Disorders of discourse* by Ruth Wodak. *Discourse & Society*, 9, 420-422.

Tracy, K. (1998). Review of *Discourse as structure and process* and *Discourse as social interaction*, both edited by Teun van Dijk. *Journal of Communication* (Winter), 142-145.

Tracy, K. (1997). Review of *Relating: Dialogues and dialectics* by Leslie A. Baxter and Barbara M. Montgomery. *Quarterly Journal of Speech*, 83, 394-396.

Tracy, K. (1997). Review of *Conversational Realities: Constructing life through language* by John Shotter. *Human Studies*, 20, 117-123.

Tracy, K. (1996). Review of *Discreet Indiscretions: The social organization of gossip* by Jorg R. Bergmann. *Discourse & Society*, 7, 440-441.

Tracy, K. (1996). Review of *Verbal Hygiene* by Deborah Cameron. *Discourse & Society*, 7, 570-572. Tracy,

K. (1995). Review of *Social accountability in conversation* by Richard Buttny. *Language in Society*, 24, 279-282.

Tracy, K. (1994). Review of *Telephone conversation* by Robert Hopper. *Quarterly Journal of Speech*, 80, 117-118.

Tracy, K. (1994). Review of *Responsibility and evidence in oral discourse* edited by J. T. Hill & J. T. Irvine. *Discourse & Society*, 5, 411-412.

Tracy, K. (1994). Review of *Language as ideology* (2nd ed.) by R. Hodge & G. Kress. *Discourse & Society*, 5, 425-426.

Tracy, K. (1992). Review of *"Miscommunication" and problematic talk* edited by N. Coupland, H. Giles, J. M. Wiemann. *Language in Society*, 21, 492-495.

Tracy, K. (1992). Review of *Conflict Talk* edited by A. Grimshaw. *Discourse & Society*, 3, 241-242. Tracy,

K. (1989). Review of *Handbook of discourse analysis, Volumes 1-4* edited by T. van Dijk. *Quarterly Journal of Speech*, 75, 484-488.

Tracy, K. (1986). Review of *Conversational style: Analyzing talk among friends* by D. Tannen and *How conversation works* by R. Wardhaugh. *Language in Society*, 15, 399-404.

Tracy, K. (1984). Review of *Discourse strategies: Studies in interactional sociolinguistics* by John J. Gumperz. *Quarterly Journal of Speech*, 70, 490-492.

HONORS AND AWARDS

Paul H. Boase Prize for Scholarship. Communication Department, Ohio University (2014)

Fellow (2013). Lifetime achievement award given by the International Communication Association.

Outstanding Publication Award for LSI Scholarship Older Than 5 Years (2013). Awarded by the Language and Social Interaction Division of NCA; given to R. Craig and K. Tracy's (1995) article, "Grounded Practical Theory: The Case of Intellectual Discussion" that appeared in *Communication Theory*.

Distinguished Scholar (2010). Lifetime achievement award given by the National Communication Association.

Book Award (1999). Given by the Language and Social Interaction Division, NCA, to *Colloquium: Dilemmas of academic discourse*.

Civility Seminar Participant (1997-98). Four faculty members selected from University of Colorado faculty to participate in a year-long seminar with four doctoral students. A product of the seminar was a university-wide colloquium on civility.

Emerging Scholar Award (1983). Presented annually by the Speech Communication Association of Pennsylvania.

Dissertation Award (1982). Presented annually by the National Communication Association to the best dissertation(s) in the field.

Student Award (1980, 1981). Given annually by the Interpersonal and Small Group Division of the International Communication Association for excellent student research.

Top Paper Awards in Interpersonal and Small Group, and Language and Social Interaction Divisions of the International Communication Association (1980, 1981, 1987, 1994, 1997, 2010, 2014), Communication and Law (2012) and the Organizational Communication Division of the Eastern Communication Association (1986) [indicated with asterisks in the next section].

CONVENTION PAPERS and PRESENTATIONS

Tracy, K, "Language and Social Interaction: Distinctive Approaches to Power" (ICA, Beijing Post Conference, June 2016)

Tracy, K and Caron, M. "How the Language style of judges in small claims courts does ideological work" (ICA, Fukuoka, Japan, 2016)

*Tracy, K "Storytelling and Social Change," (NCA, Las Vegas, NV, 2015).

Tracy, K. "Interactional style differences of small claims magistrates." (Workshop on Language & Law, Seattle, August 2015)

Tracy, K., & Craig, R. "Disputing DOMA—A US Senate Hearing and Oral Argument in the US Supreme Court: The Usefulness of GPT for Studies of Institutional Discourse" (2nd International Pragmatics Conference of the American Pragmatics Association, UCLA, Los Angeles, 2014)

Tracy, K. Participant on panel discussion, "Muddling through the Moment with Rowdy Democracy," (NCA, Chicago, 2014).

Tracy, K. "Legislative Hearings on Same-Sex Marriage: Tactics of organizations and individuals" Organizational Preconference presenter, (NCA, Washington DC, 2013).

Hickerson, R., & Tracy, K. "Storied-Arguments and Societal Change: the Case of legislative hearings about Marriage Laws" (NCA, Washington DC, 2013)

Tracy, K. "Discourses of Law, Identity and Social Change: Disputing who Can Marry" (NCA, Washington DC, 2013).

Tracy, K. "Disputing Who Can Marry" Paper presented at the 6th West Coast Roundtable on Language and Law (San Francisco, 2013)

Tracy, K., & Parks, R. "Managing the problematic relationship between God and government: A discourse strategy used in legislative hearings about same-sex marriage (ICA, London, 2013).

*Tracy, K. "State Supreme Court Justices" Meta-Discourse about Oral Argument: A Communication Perspective" (NCA, Orlando, 2012)

Fridy, J., & Tracy, K. "Appealing to "Democracy" as a Strategy of Ordinary Democracy: Hawaii's Public Hearing about Civil Unions" (ICA, Phoenix, 2012).

*Tracy, K. "Face sensitivities in Public Position-Taking about Person-Linked Issues (NCA, New Orleans, 2011).

Tracy, K. "How the Context Makes an Argument: The Case of Public Hearings about Same-Sex Marriage" (Alta Argument Conference, July, 2011).

Tracy, K. "How Reasonable Hostility Fares as a Norm of Communication Conduct in Public Hearings about Civil Unions" (ICA, Boston, 2011).

Tracy, K. "Distinguished Scholars' Panel: Overview of My Research" (NCA, San Francisco, 2010).

Tracy, K "Linking Discourse Analysis and Rhetoric" (NCA, San Francisco, 2010).

Tracy, K. "Everyday Argument Strategies in Appellate Court Argument about Same-Sex Marriage" (Paper presented to the 7th Conference of the International Society for the Study of Argumentation (Amsterdam, 2010).

*Tracy, K., & Parks, R. "Stancetaking within Neutrality-Attentive Judicial Discourse Oral Argument about Same-Sex Marriage" (ICA, Singapore, 2010; an earlier version was presented to the annual meeting of the Law and Society Association, Chicago, 2010)

Tracy, K. & Craig, R. T. "Membership categorization terms in court discourse about same-sex marriage: Doing morality." (9th Biennial Conference of Forensic Linguistics/Language and the Law, Amsterdam 2009).

Craig, R. T. & Tracy, K. "Framing Discourse as Argument in Appellate Courtrooms: Three Cases on Same-Sex Marriage" (Paper presented to the 16th Biennial NCA/AFA Conference on Argumentation (Alta, Utah, 2009).

Tracy, K. "No Closed Doors": How Opening Meeting Requirements Affect Communicative Conduct" (ICA, Chicago, 2009).

Tracy, K. "Discourse as a key communication and LSI term." (ICA, Chicago, 2009).

Tracy, K. Seminar co-organizer and paper presenter in "Talking a better environmental future into being through public meetings." (NCA, San Diego, 2008).

Tracy, K. "Legal talk? Moral talk?: Oral arguments in state supreme courts about same-sex marriage." (NCA, San Diego, 2008).

Tracy, K. "Reflections on the scholarship of Sally Jackson and Scott Jacobs" (NCA, San Diego, 2008).

Tracy, K. "Ordinary democracy: One meeting, six observations." ("What is an organization?" Language Organization, and Governance Research Group Conference, Montreal, 2008).

Tracy, K., & Robles, J. "How question formulations intersect interviewers' institutional positioning to create trouble." (ICA, Montreal, 2008).

Tracy, K. "How questioning constructs appellate judge identities: The case of a hearing about same-sex marriage." (ICA, San Francisco, 2007).

Tracy, K. "Reasonable hostility': Situation-appropriate face attack." (NCA, Chicago, 2007).

Tracy, K. "Action-implicative discourse analysis: Theorizing communicative practices," (11th International Conference on Dialogue Analysis, University of Münster, Germany, 2007)

Tracy, K., & Durfy, M. "Speaking out in public: Citizen participation in contentious school board meetings," (ICA, San Francisco, 2007)

Tracy, K. "Bringing an LSI orientation to study of group deliberation and decision-making." (NCA, San Antonio, 2006).

Tracy, K. "How newspaper coverage transforms policy issues into character matters: Debate about a school district's test scores." (6th Conference of the International Society for the Study of Argumentation (Amsterdam, 2006).

Tracy, K. "Action-implicative discourse analysis: Theorizing communication practice," (Russian Communication Association, St Petersburg, 2006)

Tracy, K. "How citizen academies transform cops into real people: The communicative process and a dilemma." (ICA, Dresden, 2006).

Tracy, K. Participant in the Preconference on "Dialogue on dialogue: Examining the normative and descriptive traditions" (ICA, New York, 2005)

Tracy, K. & Craig, R. T. "Invoking democracy: A powerful discourse strategy in public meetings." (NCA, Boston, 2005).

Tracy, K. "Identity from 4 perspectives" (roundtable panel, ICA, New Orleans, 2004).

Tracy, K. "Spotlight on the scholarship of Karen Tracy" (WSCA, Albuquerque, 2004).

Tracy, K. "Democracy under stress: Discursive practices of a democracy2 group" (NCA, Chicago, 2004).

Mirivel, J., & Tracy, K. "Premeeting Talk: An Organizational Crucial Form of Talk" (NCA, Chicago, 2004).

Tracy, K. "Interaction in Organizational and Public Meetings:"(Symposium Introducer & Organizer, International Conference on Language and Social Psychology, State College, PA, 2004)

Tracy, K. "Studying interaction in interpersonal communication" (roundtable panel, NCA, Miami, 2003).

Tracy, K. "Philosophical issues in language and social interaction" (roundtable panel, NCA, Miami, 2003).

Haspel, K., & Tracy, K. "Marking and shifting lines in the sand: Discursive moves of ordinary democracy" (NCA, Miami, 2003).

Tracy, K. "Accusatory talk in sites of unitary democracy: Discursive practices and a group dilemma"(ICA, San Diego, 2003).

Tracy, K. "Participation in community meetings: Can there be too much civic engagement?" (Plenary speaker at ECA Pre-Conference on Discourses of Citizenship, Washington, DC 2003).

Tracy, K., & Craig, R. T. "Against democracy: Conduct arguments in public meetings," (8th International Pragmatics Conference, Toronto, Canada, 2003).

Tracy, K. "Grounded practical theory and the analysis of school board discourse" (NCA, New Orleans, 2002).

Tracy, K. "Reconstructing communicative practices: Action-implicative discourse analysis" (NCA, New Orleans, 2002).

LeBaron, C., & Tracy, K. (2002). "Technology as theory: Whether to collect audio or video data" (NCA, New Orleans).

Tracy, K., & Craig, R. T. "Rhetorical uses of 'the issue' in two discussion contexts: Toward a grounded practical theory," (International Conference on Language and Social Psychology, Hong Kong, 2002).

Craig, R. T., & Tracy, K. "'The Issue' in Argumentation Practice and Theory. Paper presented to the 5th Conference of the International Society for the Study of Argumentation (Amsterdam, 2002).

Tracy, K. "Resignation Talk: Morally Demanding Moments in Deliberative Groups" (ICA, Seoul, 2002).

Tracy, K., & Standerfer, C. "Selecting a school superintendent: Sensitivities in Group deliberation." (NCA, Atlanta, 2001).

Tracy, K., & Agne, R. "'I just need to ask somebody some questions': Sensitivities in domestic dispute calls" (ICA, Washington DC, 2001).

Tracy, K. "Feelings in meeting talk" (ICA, Washington DC, 2001).

Tracy, K. "Rhetorically-informed discourse analysis: Methodological reflections." Paper presented to the 12th NCA/AFA Conference on Argumentation (Alta, Utah, 2001).

Tracy, K. "Blame strategies in a school board resignation." (American Association of Applied Linguists, Vancouver, 2000).

Agne, R., & Tracy, K. "Bible babble: The FBI's naming of interactional trouble at Waco." (NCA, Seattle, 2000)

Tracy, K., & Ashcraft, C. "Crafting policy disputes about controversial values: How wording disputes manage a group dilemma" (NCA, Seattle, 2000).

Tracy, K., & Naughton, J. "Institutional identity-work: A better lens." Paper presented to the 7th International conference on Language and Social Psychology, (Cardiff, Wales, 2000)

Tracy, K. "Arguing about words: Nitpicking or necessary?" Paper presented to the 11th NCA/AFA conference on Argumentation, (Alta, Utah 1999).

Tracy, K., & Muller, H. "Diagnosing a school board's interactional trouble." (NCA, Chicago, 1999; A later version was presented at a Conference on Community, dialogue and Practical Theory, Baylor University, 2000)

Tracy, K., & Standerfer, C. "Decisioning: Reconceptualizing group decision-making." (NCA, New York, 1998).

Tracy, K. "Discourse analysis in Communication." (WSCA, Denver, 1998).

Tracy, K. "The usefulness of platitudes in arguments about conduct." Paper presented to the 4th Conference of the International Society for the Study of Argumentation (Amsterdam, 1998).

Tracy, K., & Tracy, S. J. "Rudeness at 911: Re-conceptualizing face and face attack." (NCA, Chicago, 1997).

Tracy, S. J., & Tracy, K. "Emotion management in emergencies: A study of 911 calltakers." (NCA, 1997)

Agne, R., & Tracy, K. "Not answering questions: A police chief's strategies in a sensationalized murder" (Paper presented at the 10th NCA/AFA conference on Argumentation)

*Tracy, K., & Anderson, D. L. "Calling the police on another: A discursive dilemma." (ICA, Montreal, 1997).

Tracy, K. "Understanding trouble in citizens' calls to the police: The necessity of mental concepts" (ICA, Montreal, 1997).

Tracy, K. "Doing discourse analysis: Reflections on the process." (Paper presented to the 6th International Conference on Language and Social Psychology, Ottawa, 1997).

Tracy, K. "Requests for help: Colliding expectations between citizens and an emergency communications institution." (NCA, San Diego, 1996)

Tracy, K., & Tracy, S. "Demeanor enactment failures in the discourse of 911 operators." (Paper presented to the American Association of Applied Linguistics, Chicago, 1996)

Tracy, K. "Discursive markers of community in an academic colloquium." (NCA, San Antonio, 1995)

Liss, B., & Tracy, K. "Problems of Talk Show Talk." (NCA, San Antonio, 1995).

Tracy, K. "How should academics talk about ideas?" (Paper presented at the Ninth NCA/AFA Conference on Argumentation, Alta, Utah, 1995)

Tracy, K. "Action-implicative discourse analysis." (5th International Conference on Language and Social Psychology, Brisbane, Australia, 1994)

*Tracy, K., & Naughton, J. "The identity work of questioning in intellectual discussion." (ICA, Sydney, Australia, 1994)

Craig, R. T., & Tracy, K. "Situated ideals and normative theory: The case of intellectual discussion" (NCA, Miami, 1993)

Tracy, K., & Muller, N. "Intellectual discussion as a problematic achievement in academe." (14th Annual Temple University Conference on Discourse Analysis, Philadelphia, 1993; a later version was presented at the 8th NCA/AFA argumentation Conference, Alta, Utah, 1993)

Tracy, K. "A commentary on Barbara O'Keefe's scholarship." (NCA, Chicago, 1992)

Tracy, K., & Baratz, S. "Face concerns and attributions in intellectual discussion: A case study." (ICA, Miami, 1992)

Tracy, K., & Muller, N. "Ideals of intellectual discussion." (NCA, Atlanta, 1991)

Tracy, K., & Carjuzaa, J. "Identity enactment in intellectual discussion." (4th International Conference on Language and Social Psychology, Santa Barbara, CA, 1991; a later version was presented at NCA, Chicago,

1992)

Tracy, K. & McLaurin, P. "Receiving Criticism at work: Race and gender differences in communicator goals." (ICA, Chicago, 1991)

Tracy, K. "Developments in the study of facework." (WSCA, Phoenix, 1991)

Tracy, K., & Baratz, S. "Participating in intellectual discussion: A situation of paradoxical requirements." (NCA, San Francisco, 1989)

Yanuzzi, T. & Tracy, K. "Offering criticism in interpersonal relationships." (NCA, San Francisco, 1989)

Tracy, K. "The many faces of facework." (ECA, Ocean City, MD, 1989)

Tracy, K. & Eisenberg, E. "Multiple goals': Unpacking a commonplace." (ICA, San Francisco, 1989)

Tracy, K. "Conversational dilemmas and the naturalistic experiment." (SSCA, Louisville, 1989)

*Papa, M. & Tracy, K. "Communicative indices of employee performance with new technology." (ICA, 1987).

Tracy, K. & Eisenberg, E. M. "Discourse markers of clear and face-attentive criticism." (NCA, Chicago, 1986)

Tracy, K. "A discourse analysis of four discourse studies" (ICA, Chicago, 1986; an earlier version was presented at the 7th Annual Temple Discourse Conference, March, 1986)

Tracy, K., Van Dusen, D. & Robinson, S. "A descriptive analysis of the difference between well-given and poorly-given criticism." (NCA, Denver, 1985)

*Eisenberg, E., Tracy, K. & Teasdale, M. "Giving negative criticism: The problem of multiple goals." (ICA, Hawaii, 1985; earlier version presented at ECA, Providence RI, 1985)

Craig, R. T. Tracy, K., & Spisak, F. "A critique of Brown and Levinson's politeness theory." (NCA, Chicago, 1985; earlier version presented at ECA, Philadelphia, 1984)

Tracy, K. "The obligation to be irrelevant." (ICA, San Francisco, 1984)

Tracy, K., Craig, R.T., Smith, M., & Spisak, F. "The Discourse of Requests: 1. An assessment of a compliance-gaining approach." (NCA, Washington, D.C., 1983)

Tracy, K. "Conversational coherence: A cognitively grounded rules approach." (NCA, Washington, D.C., 1983)

Tracy, K. "Factors influencing conversational comprehension." (ICA, Dallas, 1983)

Tracy, K. "Communicative competence: Implications of theory for practice, an unexplicated dilemma." (NCA, Louisville, KY, 1982)

Tracy, K., & Moran, J. P. "Competing goals and conversational extensions." (NCA, Louisville, KY, 1982)

Tracy, K. "The issue-event distinction: A rule of conversation and its scope conditions." (ICA, Boston, 1982)

Tracy, K. "Staying on topic: An explication of conversational relevance." (ECA, Hartford, 1982)

*Tracy, K. "On getting the point: Distinguishing 'issues' from 'events,' An aspect of conversational coherence." (ICA, Minneapolis, 1981)

Dickson, P., Patterson, J., & Tracy, K. "Referential communication activities: A tool for assessing speaking

and listening in the classroom." (American Educational Research Association, 1981)

*Planalp, S., & Tracy, K. "Not to change the topic but...: A cognitive approach to the management of conversation." (ICA, Mexico, 1980)

Tracy, K., & Baker-Flynn, N. "Comprehension of spoken commands in children 18 to 36 months." (American Speech, Hearing and Language Association, Chicago, 1977)

Note:* = Top Paper Panel in a Division. NCA = National Communication Association (formerly Speech Communication Association); ICA = International Communication Association; ECA = Eastern Communication Association, WSCA = Western Speech Communication Association), SSCA = Southern States Communication Association

INVITED TALKS and KEYNOTES

Keynote Speaker at conference, "Deeds not Words," honoring Tamar Katriel's retirement, University of Haifa, Israel, January, 2017.

James Bradac Lecture, Communication Department, "How the Language Style Difference of Small Claims Judges Does Ideological Work," University of California, Santa Barbara, 2015.

Rhetoric Colloquium, "Discourse, Identity, and Social Change in the Marriage Equality Debates," English Department Carnegie Mellon, 2015

Boase Lecture, affiliated with the Paul H. Boase Prize for Scholarship, Ohio University, 2014.

University of Kansas, Honors Seminar, "Ordinary Democracy and Reasonable Hostility," 2014.
Colloquium Speaker, Syracuse University, 2013.

Keynote Speaker, 4th Rhetoric in Society Conference, Copenhagen, 2013.

Keynote Speaker, Ontario Symposium for the Study of Argument, Windsor, Canada, 2011.

Keynote Speaker, 13th International Conference on Dialogue Analysis, Montreal, 2011. Colloquium Speaker, University of New Mexico, 2011.

Plenary Speaker, Linguistic Impoliteness and Rudeness II, Lancaster University, UK, 2009.

Grazier Lecture, Department of Communication, University of South Florida, 2008.

Keynote Speaker, Symposium on Interaction, Program on Negotiation, Harvard Law School, 2008

6th Cardiff Roundtable in Language and Communication: Legal-lay communication, Cardiff, Wales, 2008.

Department of Speech Communication, Syracuse University, 2007.

Keynote Speaker, Symposium about Language and Society, University of Texas-Austin, 2003

Department of Communication, University of Iowa, 2003

Department of Communication, California State University, San Marcos, 2003

Department of English, Aoyama Gaijun University, Tokyo, 2002.

Communication Department, Baylor University, 2000.

English Language Institute, University of Michigan, 1997.

Department of Communication, University of Kansas, 1992.

Department of Communication Studies, University of Iowa, 1990.

TEACHING EXPERIENCES/RESPONSIBILITIES
COURSE TAUGHT

Introductory Undergraduate:

- a) *Discourse, Culture, and Identities* (COMM 2400). Course explores relationships between social and personal identities (ethnicity, age, gender, nationality, professional roles, and reputational aspects of identity such as "fairness," or "expert witness") and language and discourse practices. [Taught both as a 150-student lecture and as small stand-alone sections, in which I taught and supervised graduate students]
- b) *Interpersonal Communication*. A multi-section lecture course which involved training and supervision of 10 Teaching Assistants/Instructors
- c) Small Group Communication, Interviewing, Public Speaking, and Voice and Articulation.

Upper Level Undergraduate:

Communication in the Justice System; Discourse Analysis; Language and Social Interaction; Small Group Communication; Interpersonal Communication; Intercultural Communication; Communication Research Methods; Qualitative Research Methods, Critical Thinking/Current Issues in Communication.

Graduate:

- a) Communication Research Methods, both quantitative and qualitative, b) Communication Research and Theory [introduction to graduate study] c) Communication in the Justice System,
- d) Discourse Analysis, e) Readings in Discourse & Society, f) Language and Social Interaction
- g) Interpersonal Communication, h) Small Group Communication
- i) Special Topic Seminars
 - Meetings: Their Practices and Problems
 - Discourse in Institutional Settings
 - Intercultural Communication
 - Issues in Facework, Language, and Power
 - Discourse in the Justice System

Theses and Dissertations

PhD Dissertation Supervision

Jessica F. Hughes (2015), "Changing Conversations around Autism: A Critical Action Implicative Discourse Analysis of U.S. Neurodiversity Advocacy Online." [co-directed with R. Craig].

Jenifer Martin (2011). "Nights at the roundtable: Discourses of public good and private rights."

Michael Zizzi (2011). "An anatomy of dialogue in teaching and learning."

Aaron Dimock (2006). "Public deliberation and going to war": Examining the city council resolutions on Iraq." [co-directed with Jerry Hauser]

Julien Mirivel (2005). "Getting 'Nipped and tucked' through talk: A communication take on cosmetic surgery."

Robert Agne (2003). "Crisis negotiations: The FBI and Branch Davidians at Waco."
 Donald Anderson (2002). "Dialogism and organizational change: Discourse and intertextuality in a high-tech corporation."
 Gillian Driscoll (2002). "Cockpit conversation: A communication analysis of three aviation accidents."
 Barry Liss (2000). "The communicative forms of daytime talk TV."
 Julie M. Naughton (1996) "Discursively managing evaluation and acceptance in a hospice team meeting: A dilemma." [recipient of the Outstanding Dissertation Award, Language and Social Interaction Division, NCA, 1997].
 Jioanna Carjuzaa (1996) "Academic article critiques of Francophone advanced ESL students."
 Mary McCullough (1992) "Black and white women's friendships: Claiming the margins."
 Michael Papa (1986) "Predicting performance efficiency with a technological innovation: An examination of three communication variables."

MA Thesis Supervision

Nancie J. Hudson (2012). "Applicant communicative (in) competence in the temporary employment interview."
 Russell Parks (2011). "From argumentation to argument pragmatics: A call to reflect on situated language use."
 Angelina Ramos (2010) "The kings of cool: Authorial positioning in new-commentary discourse."
 Linda Horwitz (2005) "Advice-based talk shows in the self-help era: Advising the caller and maintaining the absent audience."
 Aaron Dimock (2002) "Being a juvenile offender: Identity-work in the discourse of incarcerated youth."
 Julien Mirivel (2002) "Pre-meeting talk: A facet of organizational group life."

Honors Thesis Supervision

Sara Kitana (cum laude, 2017); Katie Anselmo (cum laude, 2013); Julia Goldberg (2012, cum laude), Sarah Lind (2011, cum laude), Caitlin Talbot (2009, cum laude), Kristine Imo (2008, cum laude), Noel Aldrich (2005, summa cum laude), Vanessa Schatz (2005, magna cum laude), Kelly Hall (2003, summa cum laude), Holly Holderby (2002, summa cum laude), Johnna Fandel (2001, magna cum laude), Jeremy Hill (2000, magna cum laude), Heidi Burgett (1998, summa cum laude), Clare Cassidy (1995, magna cum laude), Marquetta Herzer (1995, summa cum laude), Jennifer Lee (1992, cum laude).

Thesis Committee Member:

PhD: Margaret Finnegan, Temple University, *Education* (1985); Kyuchul Yang, Temple University, *Communication* (1987); Mohamed Latib, Temple University, *Business* (1988); Vera Gutierrez-Clellen, Temple University, *Communication Disorders*, (1989); Polly Welldon, Temple University, *Communication* (1990); Frances Spisak, Temple University, *Communication* (1992); Bonnie Kay, Temple University, *Communication* (1994); Maryanne Wanca-Thibault, CU, *Communication* (1993), Sheryl Baratz, Temple University, *Communication* (1997), Maria Thomas-Ruzic, *Linguistics*, CU (1998), and Kate Cumbo, *Education*, CU (1998), Jrene Rahm, *Education*, CU (1998), Lecia Barker, *Communication*, CU (1998), Timothy Mahoney, *Education*, CU (2000), Sarah Tracy, *Communication*, CU (2000), Kate Masarik, *Education*, CU (2001), Christine Willis, *Education*, CU (2002), Traci Curl, *Linguistics*, CU (2002), Heidi Muller, *Communication*, CU (2002), Elenie Opffer, *Communication*, CU (2003), Elizabeth Grassi, *Education*, CU (2003); Christina Standerfer, *Communication*, CU (2003); John Esposito, *Education*, CU (2003); Eliza Hines, *Education*, CU (2004); Leslie Maniotes, *Education* (2004), CU; Jessica McDonald, *Communication*, CU (2004); Peter Vigil, *Education*, CU (2005); Amy Grim, *Communication*, CU (2005); Katanna Conley, *Education*, CU (2006); Cynthia Girand *Linguistics*, CU (2006); Jenny Urbach, *Education*, CU (2006); Thomas Yannuzzi, *Education*, University of Pennsylvania (2007); Beth Dorman, *Education*, CU

(2007); Danielle Harlow, *Education*, CU (2007); Amanda Elsnæs, *Education*, CU (2007); Kathy O'Neil, *Education*, CU (2007); Laura Creighton, *Education*, CU (2007); Irene Stein, *Communication*, Fielding Institute (2007); Janet Evans, *Communication*, CU (2007); Adam Hodges, *Linguistics* CU (2008), Will Bledsoe, *Communication* CU (2009); Sarah Roberts, *Education* CU (2009); Hamilton Bean, *Communication* CU (2009); Karla Scornocova, *Education* CU (2009); Chad Nilep, *Linguistics* CU (2009), Sandra Butilofsky, *Education* CU (2010), Ryan Hartwig, *Communication* CU (2010); Lori Britt, *Communication* CU (2010); Laura Tolton, *Languages & Comparative Cultural Studies*, University of Queensland (2010), Kimberly Geil *Education* CU (2011); Lucie Sommer, *Communication* CU (2011); Marcia Van't Hof, *Communication* CU (2011); Julie Williamson, *Communication* CU (2011); Jessica Robles, *Communication* CU (2011); Sara McClellan, *Communication* CU (2012); Susana Martinez-Guillem, *Communication* CU (2012); Joshua Raclaw, *Linguistics* CU (2013); Lisa Irvin, *Communication* CU (2013); Stephen Konieczka *Communication* CU (2013); Kimberly Casteline *Journalism & Mass Communication* CU (2013); Heather MacGillivray, *Education* CU (2013); Julia Graves, *Education* CU, (2014); Karla del Rosa, *Education* CU (2014); Cristin Jensen, *Education* CU (2014); Erica Delgadillo *Communication* (2015).

MA (all Communication unless indicated): Sharon Plucker (1995), Chris Beard (1995), Heidi Burgett (2000), Megan Spicer (2002), Janet Evans (2003), Angela Gilman (2003), Kristi Wasson (2007), Merrit Dukehart (2007), Stephen Konieczka (2007); Mansi Sangar (2008); Vanessa Schatz (2008); Jaime Moreland (2008); Yichen Pan (2010); Mary Butler (2011); Margaret George (2013), Jone Brunelle (2014); Kerri Ann Griffin (2014, Linguistics)

SERVICE EXPERIENCES/RESPONSIBILITIES

Journal/Volume Editorial Work

Journal Editor, *Research on Language and Social Interaction*, 1998-2002
Associate Editor, *Human Communication Research*, 1994-1998
Consulting Editor, *Journal of Language and Social Psychology*, 2012-

Editorial Board Positions

Argumentation and Advocacy, 2007-2010, 2013-present
Argumentation in Context, 2011-present
Communication Methods & Measures, 2007-2010
Communication Quarterly, 1986-1989
Communication Studies, 2008-2010
Communication Monographs, 1986-1989, 2001-present
Communication Theory, 2007-2009
Discourse & Communication, 2007-present
Discourse Processes, 1987-2010
Discourse Studies, 1998-present
Human Communication Research, 1991-1994, 2000-2004
Journal of Applied Communication Research, 2011-2014
Journal of International and Intercultural Communication (2015-present
Pennsylvania State University Press, Rhetoric and Democratic Deliberation Series, 2011-present
Research on Language and Social Interaction, 1989-1998, 2003-present
Text, 1989-1998 [renamed *Text & Talk*]
Western Journal of Speech Communication, 1990-1993, 2006-2008, 2016-

Ad-hoc Reviewer

Argumentation, 1993, 2008, 2014, 2015

Argumentation and Advocacy, 2004, 2012
British Journal of Social Psychology, 1995
Cognitive Science, 2002
Communication & Medicine, 2016
Communication Monographs, 1984-1985; 1990, 1991, 1992, 1993, 1994
Communication Research, 1997
Communication Studies, 1994, 2000
Communication Theory, 1990, 1991, 2000, 2004, 2006
Communication Quarterly, 2007
Communication Yearbook, 1994, 1998, 2002, 2005
Discourse and Society, 1998
Education Policy, 2010, 2011
Folio Linguistica, 2015, 2016
Health Communication, 2006, 2007
Human Communication Research, 1984-1991, 2008
Human Relations, 2005, 2006, 2011
International and Intercultural Communication Annual, 2005
International Journal of Communication, 2010
Journal of Community Practice, 2016
International Journal of Public Participation, 2008
Issues in Applied Linguistics, 2003
Journal of Applied Communication Research, 1996, 1998, 2010, 2011
Journal of Asian Pacific Communication 2006
Journal of Business Communication, 2005, 2006, 2012
Journal of Communication, 1995, 2002, 2008, 2009, 2010, 2011, 2014
Journal of Educational Psychology, 2008
Journal of Electronic Communication, 2011
Journal of Multicultural Discourses, 2007
Journal of Politeness Research, 2007, 2016
Journal of Public Deliberation, 2014
Journal of Pragmatics, 2001, 2010, 2011, 2012
Journal of Social and Personal Relationships, 1987, 1994, 1997
Journal of Language and Social Psychology, 1989, 1990, 1993, 1994, 1995, 1996, 2001, 2002, 2004, 2009
Management Communication Quarterly 1999, 2006, 2007
Multilingua: Journal of Cross-Cultural and Interlanguage Communication, 2015
Language & Communication, 2015
Language in Society, 1993, 1994
Law & Social Inquiry, 2015
Law & Society Review, 2015
Rhetoric Society Quarterly, 2011
Scandinavian Journal of Resuscitation and Emergency Medicine, 2012
Social Problems, 2004, 2005
Sociological Perspectives 2015, 2016
Southern Communication Journal, 2002, 2008
Small Group Research, 2006, 2007, 2008, 2010, 2012
Text, 1999, 2000, 2004
Text and Talk, 2005, 2014, 2016
Western Journal of Communication, 1999, 2000, 2003, 2005, 2011

Tenure and/or Promotion Reviews

Arizona State University, Brunel University, UK (2), Bentley College, Colorado State University; Creighton University, Deakin University (Australia), Emanuel College, Farleigh Dickinson University, Georgetown University, Hebrew University of Jerusalem, Hong Kong Baptist University, Indiana University (2), Iowa State University, Northeastern University (2), Ohio University, Pennsylvania State University (3), Rutgers State University (4), State University of New York-Albany (2), Syracuse University (3), Texas Tech University, University of Arizona, University of Arkansas, University of Arizona, University of California-Los Angeles (2), University of Central Florida, University of Haifa, University of Illinois-Urbana, University of Kansas (2), University of Massachusetts; University of Memphis, University of Miami-Ohio, University of Missouri, University of Montreal, University of Nebraska, University of New Mexico, University of North Carolina-Greensboro, University of North Carolina-Raleigh, University of Oklahoma (3), University of South Florida, University of Texas-Austin, University of Toronto, University of Utah; University of Washington, University of Wyoming, University of the Witwatersrand (South Africa)

SERVICE TO PROFESSIONAL ORGANIZATIONS

International Communication Association:

Organization's Nominating Committee (1999- 2001, 2009-10, chair 2010-11) Award Committee for Communication Research as Social Change (2011) Chaffee Career Award Committee (2004, 2005 [chair]) Conference Theme Panel Referee (2003)

Interpersonal and Small Group Division: a) Critic for panels (Dallas, 1983; Chicago, 1986); b) Convention paper referee (1985); c) Nominating committee (1991).

Language and Social Interaction Division: a) Chair (1993-1995); b) Vice-chair (1991-93); c) By-laws committee chair (1991-92); d) Convention paper referee (1991, 1999, 2011, 2012), e) Top-3 Paper Respondent (2004, 2012); "Language in Changing Forms of Public Engagement" Preconference organizer (2013)

Intergroup Communication: Paper Reader (2004, 2005, 2006, 2011)

National Communication Association:

Scholar-to-Scholar Program Planner (2015, 2016)

Research Board, including Committee to select Woolbert Award: 2009-2011

Golden Anniversary Awards Committee: 2007, 2008 (chair)

Language and Social Interaction Division: a) Division chair (1988); b) Vice chair (1987); c) Second vice chair (1986); d) Publications chair (1983-1985); e) Convention Paper Referee (1984, 1986, 1999, 2002, 2004, 2016); (f) Dissertation award committee (1993, 2005, 2011); (h) Scholarly Publication Award committee (1998, 2004); (i) Respondent to Top-4 Panel (2001, 2012); (j) pre-conference planner "LSI and Rhetorical Approaches to Text" (2001). Respondent to Top 4 Panel (2013, 2014)

Rhetorical and Communication Theory Division: a) Nominating committee 1989; b) Convention paper referee (1991, 1993).

Interpersonal Division: Convention paper referee (1989).

Group Communication Division: a) Awards Committee (1999), b) Convention paper referee (2000, 2007); c) respondent (2004, 2005); Vice Chair-elect (2006-2007); Chair (2008-2009); Top-3 respondent (2009), Legislative Assembly Representative (2009-2010), Paper respondent (2014), Member of the Graduate Task Force (1990-1992)

AFA/NCA Sponsored Bi-Annual Argumentation Conference

Empirical Argument Division: Co-planner and paper referee (1997 conference), Primary planner and paper referee (1999 conference)

International Society for Study of Argumentation

Session Organizer 2002; Sessions Organizer and Proceedings Referee, 2006

Western Communication Association: Referee for Language and Social Interaction division (1998).

Tri-State Communication Association: President (1984-1986).

Speech Communication Association of Pennsylvania: Committee to select Emerging Scholar Award (1984, 1985, 1987).

ADMINISTRATIVE EXPERIENCES and SERVICE

University of Colorado

Communication Department: Department Chair (2013-17); Chair of the Self Study and Program Review (2002-03); Director of Graduate Studies (1993-1995, 2005-2008); Associate Chair of Undergraduate Studies (1991-1993, 1997-1999; 2010-2013); Colloquium Coordinator (1991-92, 1999-2002, 2010-2012), Personnel Committee (1990-present)

College and University: VCAC Personnel Committee (2015-17), Full Professor Personnel Committee for the Library (2016), CMCI Dean Search (2014-15), Human Research Committee (1994-1999); Graduate Teaching Excellence Award Committee (1995-2005); Arts and Sciences Personnel Committee (1998- 2001, 2006-2009), Graduate School Faculty Advisory Committee (1999-2002), Faculty Advisory Committee for Graduate Teaching Program (2001-2010). BFA Budget and Planning Committee (2004-2007); System-wide Budget Committee (2005-2008); Internal Program Review Panel for various departments and programs (1998, 1999 (chair), 2000, 2005 (chair)); Search Committees including Director of the Writing and Rhetoric Program (2001-02) and Dean of SJMC (2002-03); Dean's Tenure and Review Committee for School of Education (2004, 2006, 2007); Dean's Tenure and Review Committee, School of Journalism and Mass Communication (2004, 2011, 2012); Implementation Committee for College of Media, Communication and Information (2013-14)

Temple University

Rhetoric and Communication Department: a) Graduate Review Coordinator (1990); b) Director of Graduate Studies (1987-88); c) Colloquium Coordinator (1983-1985); d) Director of Undergraduate Studies (1982-1984), e) Annual Conference on Discourse Analysis: Conference Director (1988) "Multiple Goals in Face-to-Face Interaction"; Co-director (1981) "Conversational Coherence."

School of Communications and Theater: Associate Dean of Graduate Programs (1988-89).