Natalia Tingle Dolan - Curriculum Vitae, January 2025

EDUCATION

Master of Library and Information Science, University of Denver
Bachelor of Arts *cum laude* in Sociology, Northern Arizona University

PROFESSIONAL EXPERIENCE — UNIVERSITY LIBRARIES, UNIVERSITY OF COLORADO BOULDER

Head, Relationship Building & Engagement Section, January 2024 – present
Associate Professor, Business Research Librarian, June 2019 – present
  Subject Specialist for Business, 2012 – present
Assistant Professor, Business Collections & Reference Librarian, May 2012 – May 2019
  Interim Faculty Director, William M. White Business Library, January 2016 – July 2016
  Subject Specialist for Advertising, Public Relations, and Media Design, Fall 2015 – 2017
  Subject Specialist for Communication, January 2012 – December 2013
  Subject Specialist for Journalism and Mass Communication, January 2012 – December 2013
Lecturer, Business Reference and Instruction Librarian, September 2009 – April 2012
  Bibliographer's Assistant for Business, January 2010 – April 2012

BIBLIOGRAPHY

Peer Reviewed Articles & Chapters

Rybin Koob, A., Aguilera, A., Carey, F.C., Li, X., **Tingle Dolan, N**., & Watkins, A. (2023). Beyond the Diversity Audit: Uncovering White Supremacy in Our Collections. *In K. Black & B. Mehra (Eds.), Antiracist library and information science: Racial justice and community (Advances in librarianship series, volume 52) (pp. 69 – 86). Emerald Publishing Limited*. https://doi.org/10.1108/S0065-283020230000052009 [refereed chapter]

Tingle, N. Taking Care of Business (before class): Information literacy in a flipped classroom. (2018). *Journal of Business & Finance Librarianship, 23*(2), 183-198. https://doi.org/10.1080/08963568.2018.1510254 [refereed]

Tovstiadi, E., **Tingle, N**., & Wiersma, G. Academic E-book Usability from the Student's Perspective. (2018). *Evidence Based Library and Information Practice, 13*(4), 70-87. https://doi.org/10.18438/eblip29457 [refereed]

Tingle, N., & Teeter, K. (2018). Browsing the Intangible: Does Visibility Lead to Increased Use? *Technical Services Quarterly, 35*(2), 164–174. https://doi.org/10.1080/07317131.2018.1422884 [refereed]

Kuglitsch, R., **Tingle, N**., & Watkins, A. (2017). Facilitating Research Consultations Using Cloud Services: Experiences, preferences and best practices. *Information Technology and Libraries, 36*(1), 29-35. https://doi.org/10.6017/ital.v36i1.8923 [refereed]

Tingle, N., & Tovstiadi, E. (2016). The Impact of Physical Book Displays on Business E-book Use. *Journal of Business & Finance Librarianship, 21*(1), 26–37. http://doi.org/10.1080/08963568.2015.1110230 [refereed]

Editor-reviewed Articles & Chapters

Freer, J, **Tingle Dolan, N,** and Wiersma, G. (2024). The Fast and the Curious: Accelerating Literature Reviews with AI. Proceedings of the 2023 Charleston Library Conference.

Tingle Dolan, N., & Freer, J. (2023). 5 things to know about generative text AI tools... That might be outdated or upgraded by the time of publication. *Academic BRASS, 18*(1). https://scholar.colorado.edu/concern/articles/kd17cv44m

Couture, J., **Tingle Dolan, N**., & Todd, H. (2022). Fast Casual Marketing Strategies. In K. Getz & M. Brodsky (Eds.), *Data Literacy Cookbook* (pp. 189-191). Association of College & Research Libraries. https://scholar.colorado.edu/concern/book_chapters/q524jq31x

Tingle, N. (2022). Flip Your One-Shot Instruction Session with Survey Software. In G. Snipes, M. Karo, A.E. Faulkner, & L. Reiter (Eds.), *Teaching Business Information Literacy* (pp. 355-370). Association of College & Research Libraries. https://scholar.colorado.edu/concern/book_chapters/3x816p05g

Tingle, N. (2013). [Review of] World Food: An Encyclopedia of History, Culture, and Social Influence from Hunter-Gatherers to the Age of Globalization. *Reference & User Services Quarterly*, *52*(3), 270. http://journals.ala.org/rusq/article/view/3341/3579

Krismann, C., & **Tingle, N**. (2012) [Review of] Encyclopedia of Sports Management and Marketing. *Reference & User Services Quarterly*, *51*(3), 293. http://journals.ala.org/rusq/article/view/3135/3258

Other Publications

Tingle Dolan, N., Brant, N., & Reznowski, G. (2022). *Business Ethics & Corporate Social Responsibility* (subject guide). https://brass.libguides.com/businessethics

Aguilera, A., Carey, F.C., Li, X., Rybin Koob, A., **Tingle, N**. & Watkins, A. *Anti-racist Library Collection Building Workbook*. Collections Diversity Task Force Publication, 12 pp. December, 2021 https://libguides.colorado.edu/anti-racist-collections-review-acquisitions/workbook

Schemm, N., Dellenbach, M., Grisham, Z., Hageman, M., **Tingle, N**., Trowbridge, M., & Wheatley, A. (2020). *APA 7th ed. citation for business sources*. https://bit.ly/APA7business [this work was viewed 600 times in the first week after publication]. Updates are ongoing.

PRESENTATIONS

National

Watkins, A., Rybin Koob, A., Aguilera, A., Carey, F., **Dolan, N.,** Li, X., Swanson, J. "CU Boulder's Anti-racist Collections Workbook." ARLIS/NA Conference, Pittsburgh. April 2024. [Presented by Watkins and Rybin Koob]

Freer, J., **Tingle Dolan, N**., & Wiersma, G. "The Fast and the Curious: Accelerating Literature Reviews with AI." Charleston Conference. November 7-10, 2023. Presented live November 9, 2023. Virtual session with live Q&A November 30, 2023.

Swanson, J., Aguilera, A., Carey, F., **Tingle Dolan, N**., Li, X., Rybin Koob, A., Watkins, A. "Antiracist acquisitions: Interrogating whiteness in processes and policies." American Library Association Core Forum Webinar Series, March 22, 2023. [Presented by Swanson & Aguilera; selected Best in Conference]

Tovstiadi, E., Wiersma, G. & **Tingle Dolan, N**. "Ultra-lite or Glamping? A Comparative Analysis of e-Journal Platform 'Amenities." Electronic Resources and Libraries (ER&L) Conference. March 5-8, 2023, plus live Q&A March 9, 2023. https://scholar.colorado.edu/concern/presentations/ng451k00d

Swanson, J., Aguilera, A., Carey, F.C., Li, X., Rybin Koob, A., **Tingle Dolan, N**., & Watkins, A. "Anti-Racist Acquisitions: Learning to Interrogate Whiteness in Processes and Policies." CORE Forum. October 2022. [Presented by Swanson & Aguilera]

Watkins, A., Aguilera, A. Carey, F.C., Li, X., Rybin-Koob, A. & **Tingle, N**. "The Anti-Racist Collections Workbook: Building more equitable practices at CU Boulder." The Acquisitions Institute at Timberline Lodge. May 2022. [Presented by Rybin Koob & Aguilera]

Tovstiadi, E., Wiersma, G. & **Tingle, N**. "There are No Right or Wrong Answers: Improving the User Experience One Usability Test at a Time." Electronic Resources and Libraries (ER&L) Conference, March 7, 2018

Tingle, N., Wiersma, G. & Tovstiadi, E. "Telling Us What We Don't Know: Evaluating User Experience Across Different eBook Platforms." ALCTS Collection Management and Electronic Resources Interest Group meeting at ALA Midwinter, February 11, 2018

Tingle, N., Teeter, K., & Lovejoy, C. "Browsing the Intangible: Does visibility lead to increased use?" (poster). American Library Association Annual Conference, Chicago, IL, June 24, 2017

Tovstiadi, E., Wiersma, G., & **Tingle, N**. "Users' Choice: ebook platforms." Electronic Resources & Libraries Annual Conference, Austin, TX, April 5, 2017

Kuglitsch, R., **Tingle, N**., & Watkins, A. "Using Cloud Services to Facilitate Research Consultations: A study of student experiences and preferences," (poster). Special Libraries Association Annual Conference, Vancouver, BC, June 8, 2014

Local

Freer, J., **Dolan, N.,** & Wiersma, G. "From A&I to AI: Accelerating Literature Reviews with AI." Presented at the University of Colorado Boulder Libraries Faculty Development Series, August 8, 2024.

Freer, J., **Dolan, N.,** & Wiersma, G. "The Fast and the Curious: Accelerating Literature Reviews with AI 2024 Update." Presented to RIT Libraries, Rochester Institute of Technology Libraries Lightning Talk Series, February 26, 2024. [60-minute virtual presentation with Q&A]

Carey, F., Watkins, A., Aguilera, A., **Tingle, N**., Li, X., Rybin Koob, A., & Swanson, J. "Anti Racist Collection Building." University Libraries Symposium Series, March 24, 2022.

McClure, M., Sinkinson, C., & **Tingle, N**. "Open Educational Resources." University of Colorado Leeds School of Business. January 18, 2019

Tingle, N. & Todd, H. "Think like a Business Librarian." RD/IM Fall Training Workshops, University Libraries. August 15 & 16, 2018

Tallman, K. & **Tingle, N**. "Demystifying Patent Searching." University Libraries Learner's Lunch, November 2, 2016

Tingle, N. & Dalton, B. "Google Trends for Market Research." University Libraries Learner's Lunch, April 5, 2016

Tingle, N. "Exploring Academic Business Librarianship." Invited guest lecturer for LIS 4060: Reference, University of Denver, October 22, 2014

Tingle, N. & Brower, M. "Think like a Business Librarian." Faculty-Staff Development Committee, University Libraries, March 2, 2011; December 5 and 6, 2011

Tingle, N. "Green Market Research." Invited guest lecturer for LIS 4700: Green Business Resources, University of Denver, October 25, 2010

LIBRARIANSHIP

Information Literacy Instruction

2009 – Present: in-class instruction for courses in Management, Entrepreneurship, Marketing, Finance, Business Core, Music Entrepreneurship, ATLAS, Advertising, Communication, Engineering Management, Environmental Design, Journalism, Media Studies, and Program for Writing & Rhetoric

BCOR 1030 Instructional Video Creation, with Juliann Couture. Planned, scripted, recorded, edited videos to support the learning goals for the BCOR 1030: Business Communication course in lieu of in-person instruction.

COVID-19 related development of instructional videos to be used as asynchronous information literacy instruction for Entrepreneurship undergraduate capstone and MBA capstone courses.

Gerke, J., **Tingle, N**., Teeter, K., & Lovejoy, C. "Introduction to Business Research." Community Course in Desire2Learn LMS, used by all BCOR 1015 students. 2014 – 2016

Business Research Boot Camp: developed and continuously update curriculum and assignments for training new staff and faculty librarians in the Business Library; facilitate discussions related to resources and business research strategies. 2014 – 2018; 2022 –

Curricular Support

World of Business. Curated access to readings to support all BCOR 1015 students, 2016 – present

Cross-Chapter Pods, Communities of Practice, Guilds, Working Groups

Anti-Racist Collection Building Pod (formerly Diversity Audits Pod), co-leader and founding member, 2020 – present

CRDDS-Libraries Collaboration in Instruction Pod, 2020 – 2021

Cross-chapter focus group co-leader, 2020

Collections & Access Working Group 2017 – 2020

User Experience Working Group 2014 – 2016, 2019 – 2020

Grants

Co-investigator with Keith Teeter and Chris Lovejoy: Promote the Print and Electronic Collections at the William M. White Business Library. [$1,500 awarded] University of Colorado Boulder Libraries, Libraries Fund for Innovation, Service, and Entrepreneurship, 2016

SERVICE

National

Member, Business Information Sources Committee, American Library Association (ALA), Business Reference and Services Section (BRASS), 2023 –

Member, Education Committee, ALA – BRASS, 2020 – 2024

Member, ALA Joint Working Group on E-books and Digital Content in Libraries, American Library Association, 2019 – 2020

Member, Conference Program Planning Committee, ALA – BRASS, 2017 – 2019

Member, Membership Committee, ALA – BRASS, 2015 – 2019

Member, Emerald Research Award Committee, ALA – BRASS, 2015 – 2017

Judge, Centers of Excellence Award, Special Libraries Association (SLA), Business & Finance Division, 2015

University Libraries

Member, faculty and staff search committees, University Libraries, University of Colorado Boulder, 2013 –

Member, Tenure Committee, 2019 –

Primary Unit Evaluation Committees (PUEC), 2020 –

Member (elected), Merit Review and Salary Committee (formerly known as Faculty Personnel Committee), 2022 –

Member (elected), Tenure Committee Teaching Evaluation Subcommittee, 2021 – 2022

   Chair, 2021 (January – June)

Member (elected), Appeals Committee, 2018 – 2019, 2025 –

   Chair, 2018

Mentor, University Libraries Mentoring Groups, 2017 –

Member of various University Libraries committees, 2009 –

CURRENT PROFESSIONAL AFFILIATIONS

American Library Association, 2007 –
   Reference and User Services Association, 2007 –
      Business Reference and Services Section (BRASS) 2007 –
   Association of College & Research Libraries, 2015 – 2016; 2023 –

PROFESSIONAL DEVELOPMENT & CONTINUING EDUCATION (SELECTED)

Developing Intelligent Systems with LLMs and RAG. October, 2024

SEC Documents: A Financial Analyst's Best Friend. November, 2023

Exploring AI and ChatGPT: Impact and Possibilities (certificate). USF Office of Corporate Training and Professional Education. April, 2023

Building Capacity of Academic Librarians in Understanding Quantitative Data, Data Quality Problems, and Evaluating Data Quality: A National Forum. 7 sessions, 2023.

BRASS Professional Development Events
   Spring and Fall Symposium sessions
   Publishers' Forum sessions

Data Literacy for Librarians, micro-credential from the St. Louis Federal Reserve, 2021 – 2022

Association of Research Libraries Digital Scholarship Institute, 2021

American Library Association Annual Conference, 2011, 2012, 2015, 2016, 2017, 2018, 2021
   Intellectual Property for Entrepreneurs Pre-Conference, 2015

Charleston Conference: Issues in Book and Serial Acquisition, 2020 (virtual), 2023

Critical Librarianship & Pedagogy Symposium, 2020

Electronic Resources & Libraries, 2023

EntreLib: Entrepreneurship & Libraries, 2020, 2024

Beyond the Numbers: Economics & Data for Information Professionals, 2016, 2018, 2020, 2021