Nicole LeBoeuf Trujillo

Curriculum Vitae as of January 2025
Assistant Professor since February 2018

Education

Masters of Science in Information and Library Studies, University of Strathclyde, 2007
Bachelor of Arts in History and Ecology, Hampshire College, 2004

Experience

University of Colorado Boulder Libraries
- Metadata Optimization and Discovery Section Lead, 2/2021-
- Access and Discovery Unit Head, 2/2018-1/2021
- Access and Discovery Librarian, 2/2018-
- Assistant Professor 2/2018-

Adams State University Library
Electronic Resources and Discovery Librarian, 3/2012-2/2018

University of Central Florida Libraries
Senior Library Technical Assistant, 3/2010-2/2012

University of Edinburgh Libraries
Library Site Assistant, 6/2008-12/2009

Harper Collins UK Publishers
Library Assistant, 11/2007-5/2008

City of Edinburgh Libraries
Library Assistant, 6/2007-11/2007

The Mitchell Library Glasgow
Intern, 2/2007

Research

Peer-Reviewed Articles

J1. McDonald, C. & **Trujillo, N**. (2024). Library terms that users (don't) understand: A review of the literature from 2012-2021. *College & Research Libraries*, *85(6),* 906–929. https://doi.org/10.5860/crl.85.6.906 **[refereed]**

J2. Bonjack, S., & **Trujillo, N.** (2023) Artificial intelligence and music discovery, *Music Reference Services Quarterly.* https://doi.org/10.1080/10588167.2023.2287924 **[refereed]**

J3. **Trujillo, N.**, & Tallman, K. W. (2021). "A library within a library": Organizational design as perceived by academic government information librarians. *Journal of Library Administration, 61(1),* 21–41. https://doi.org/10.1080/01930826.2020.1845545 **[refereed]**

J4. **Trujillo, N.**, Radio, E., & Walker, M. (2020). What metadata matters?: Correlation of metadata elements with click-through rates for e-books and streaming video in the academic library catalog. *Journal of Web Librarianship, 14(3–4),* 86–99. https://doi.org/10.1080/19322909.2020.1850390 **[refereed]**

J5. **Trujillo, N.** & Backen R. (2018). Reference service redesign: Does incorporating student employee feedback increase feelings of empowerment? *Journal of Access Services, 15(4),* 130-141. https://doi.org/10.1080/15367967.2018.1506703 **[refereed]**

Articles in Progress

J6. **Trujillo, N**. (2025). "Finding popular books in library discovery services: Known item searches in Primo, EDS, WorldCat at Discovery, and Summons. *Journal of Electronic Resources Librarianship, 37(1).* **[manuscript accepted]**

Courses, Presentations, Panels & Posters

C1. Katz, D., Reh, U., **Trujillo, N.**, & Widigson, M. (2024). Discussion on Discovery Front End Systems used with FOLIO. World Open Library Foundation Conference, September 24, 2024. **[International]**

C2. **Trujillo, N.** (2023). Using the New EDS UI. EBSCO User Group, June 7, 2023.

C3. **Trujillo, N.** (2023). Does kanban work for discovery? Electronic Resources and Libraries Conference, March 7, 2023. **[Competitively selected]**

C4. **Trujillo, N.** (2021). Summon/360 Services working group update. Ex Libris Users of North America, Virtual, May 18, 2021.

C5. Moeller, P. & **Trujillo, N.** (2020). CU Boulder and FOLIO: An update. CU Libraries Summit Innovative Practices Showcase, Virtual, May 27, 2020.

C6. Tallman, K. & **Trujillo, N.** (2020). Academic government information librarians and organizational design: Tales from the library within a library. Federal Depository Library Program Conference and Depository Council Annual Meeting, October 20-23, 2020. Poster presentation.

C7. Hamrick, D., **Trujillo, N.** & Wright, L. (2019). Deep dive with U Colorado Boulder: See what 3 FOLIO Special Interest Groups (SIGs) are working on and watch live demos. FOLIO Meet-Up Colorado, June 4, 2019.

C8. Farney, T. & **Trujillo, N.** (2019). Customizing Google Analytics and Google Tag Manager. American Library Association eLearning Course. Nov 4 – Dec 15, 2019.

C9. **Trujillo, N.**, Sidman, A. & Varnum, K. (2019). What analytics tell us about facet use. Ex Libris User of North America Conference, May 2, 2019. **[Competitively selected]**

C10. **Trujillo, N.** (2019). User stories in the library: Communicating our assumptions. Electronic Resources and Libraries Conference, March 4, 2019. **[Competitively selected]**

C11. Dunlavy, L., Fields, J., McKinney, J., Selby, A., Talman, M., & **Trujillo, N.** (2016). Building a community of digital archival collections. Colorado Association of Libraries Annual Conference, October 20, 2016. **[Competitively selected]**

C12. Dunlavy, L., Fields, J., McKinney, J., Selby, A., Talman, M., & **Trujillo, N.** (2016). Digital archives: Getting started. Marmot Users Group Conference, September 9, 2016.

C13. **Trujillo, N.** (2015). It's not rocket surgery: Using simple usability studies to create buy-in and make decisions. Colorado Association of Libraries Annual Conference, October 20, 2015. Poster presentation. **[Competitively selected]**

Librarianship - Selected Accomplishments

Librarianship is the equivalent of Teaching for other faculty and activities vary according to the specific librarian's role and responsibilities. My librarianship can be categorized into collaborative leadership, access and discovery services, and open access and accessibility initiatives.

Collaborative Leadership

My collaborative leadership within the libraries is essential to growing the connections between our online platforms and the needs of those who use them. I am responsible for leading and participating in various organizational structures who want to improve the connection between researcher and resource.

- 2021/02-current, As Section lead of the Metadata Optimization and Discovery Section, I supervise three staff and one Teaching Professor. The section is responsible for metadata creation and cleaning, electronic resource access configuration, and other related jobs crucial for making library resources available and easy to find.
- 2018-current, As co-chair of the Collection Discovery, Access, and Reporting Group, and formally chair of the Electronic Resource Management Subgroup (2018-2020), I work with 10-12 libraries employees from Collection Development, Metadata, and other library teams to discuss issues around acquiring electronic resources, making resources discoverable and accessible, and deselecting and removing electronic resources.

Access and Discovery Services

As Access and Discovery Librarian I am responsible for coordinating many of the activities that allow users to find library resources online. I suggest metadata improvements that can enhance item findability, configure platforms to connect to our resources, and evaluate access and discovery issues.

- 2019-current, Working with relevant stakeholders, led usability testing on LibGuides (2019), Summon and the Library Catalog (2020), EBSCO Discovery Services (2022), and VuFind (2023)
- 2019-current, Created Python programs to automate checking catalog and database access links (2019-), library database collections (2020-), and Internet Archive ebook status (2021-).
- 2018-current, Set up 11 Google Analytics accounts to track use of libraries' managed sites, conducted individual training for interested library employees on how to use Google Analytics.

Open Access and Accessibility Initiatives

- 2018-current, As part of the development of a new open source library service provider FOLIO, I have joined the Resource Management Interest Group meetings (2018-2020) and the Electronic Resource Management Interest Group meetings (2022-current) to provide input on our librarian's and user's needs. I supported the adoption of the open source library software FOLIO in 2024.
- 2019-current, Whenever possible I have configured our services to offer distinct links to Open Access resources using the Unpaywall database.
- 2018-current, I have worked closely with Libraries' Acquisitions and the CU Boulder Accessibility office on making our library electronic resource more accessible including; numerous updates to the library Accessibility webpage and coordinating 3 reports on our main discovery platforms with the Accessibility Lab.

Professional Development (selected)

- Prosci Change Management for Managers, November 9, 2021
- Agile for Product Owners, March-May 2021
- Cross-Culture Training Workshop, January 17, 2019
- Managers Academy: Employee Management and Compliance Essentials, July 2018

Library Training Conducted (selected)

- Introduction to GitHub. Presentation for CU Boulder Libraries Development Week. July 14, 2022. Given with Paul Moeller.
- Introduction to the New OneSearch, 4/18/2022, Presentation to all libraries staff about the new OneSearch.
- Tech Talk – Examining the OneSearch Search Result. Presentation for CU Boulder Libraries Development Week. July 13, 2021.
- Do You Have This as an eBook? COVID-19 and the New eBook Situation. Presentation for CU Boulder Libraries Ask A Librarian Team. July 28, 2020.
- They're Doing What on my Web Page?: A Beginner's Guide to Using Google Analytics and Google Search Console. Presentation for CU Boulder Libraries Development Week. July 14, 2020.
- OneSearch: The Answer to the Common Reference Question? Presentation for the CU Boulder Research Desk Team. August 3, 2018.

Library Groups & Teams

Current
- Product Owner Guild, 2020-
- CU Boulder Libraries FOLIO Guild, 2020-
  - Resource Management Pod, 2020-
- Collection Discovery, Access, and Reporting Group, 2020-
  - Co-coordinator, 2020-

- Diversity, Equity, and Inclusion Community of Practice, 2020-
- Cataloging Community of Practice, 2020-
- CU Boulder Libraries Faculty Mentoring Group, Mentee, 2018-, Mentor 2024-
- University of Colorado System Libraries Access and Discovery (CLAD), Member, 2018-
- University of Colorado System Assessment, Member, 2018-
- Ask a Librarian, Member, 2018-

Past
- Discovery Pod Coordinator, 2020-2023
- UX Community of Practice, 2020-2023
- Web Architecture Review & Revision Pod, 2020
- Electronic Resource Management Subgroup
  - Chair, 2018-2020
- Web Governance, Member, 2018-2020
- User Experience Working Group, Member, 2018-2020
- Library Management System Needs Assessment Task Force, Member, 2019-2020
- LibInsight Working Group, Member, 2018
- Development Week Working Group, Member, 2018

Service

Professional Service

National & International

- American Library Association, Core: Leadership, Infrastructure, Futures Web Committee, Member, 2023-
  - Chair, July 2024-
- FOLIO Discovery Subgroup 2024-
  - FOLIO Discovery Survey Task Force, 2023-2024
- Ex Libris Users of North America, Summon/360 Working Group,
  - Chair, May 2019-May 2021
  - Member, 2018-May 2019
- Ex Libris Users of North America, DB Recommender and Topics Focus Group, Member, 2019-May 2021
- FOLIO Project Resource Management Special Interest Group, Member, 2018-2020
- Ex Libris Users of North America, Content Working Group, Member, 2018-May 2019

CU Boulder Libraries

- Libraries' Faculty Chair, 2023
- Libraries Representative, Boulder Faculty Assembly Executive Committee, 2023
- Libraries' Faculty Vice-Chair, 2022
- University of Colorado System Libraries Assessment Group, Member, Nov 2018-
- Collection Assessment Librarian, Internal Search Committee, Member, March 2020-April 2020.
- Tenure Criteria Task Force, Member, 2019

Professional Memberships

- American Library Association
    - Core: Leadership, Infrastructure, Futures 2019-
- NASIG, 2016-

Awards

- Student Travel Award, United Kingdom Serials Interest Group, 2007