

**Judith “Yem” Fong**  
Professor since 2011  
University of Colorado at Boulder Libraries

February 6, 2017

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**EDUCATION**

Certification (1986) Japan America Institute of Management Science, Japanese/ International Business, Honolulu, Hawaii & Sophia University, Tokyo, Japan

M A (1979) University of California, Berkeley, Library and Information Science

B A (1976) University of Colorado, Colorado Springs, History

**PROFESSIONAL EXPERIENCE**

University of Colorado, Boulder, Libraries, 1989-present

Professor, Director of Scholarly Resource Development, 2011-present

Subject Specialist, Women & Gender Studies, Ethnic Studies, 2002-2014

Associate Professor, Director of Collection Development, 2004-11

Associate Professor, Director of E-Resources & Information Delivery, 2002-04

Associate Professor, Head, Information Delivery Services & CTRC, 1998-2002

Assistant Professor, Head Information Delivery Services & CTRC, 1992-1997

Assistant/Associate Professor & Director, University of Colorado Technical Research Center, 1989-2007

University of Colorado Boulder

Women & Gender Studies Affiliate Faculty, 2010-

Center for Asian Studies Affiliate Faculty, 2008-

Regional Transportation District, Denver, Supervisor, Research and Records, 1987-89

Colorado College, Head, Interlibrary Loan & Serials and Reference Librarian, 1981-85

Pikes Peak Library District, Colorado Springs, Reference and Computer Research Services Librarian, 1979-81

**PUBLICATIONS**

Yem S. Fong and Suzanne M. Ward (editors). *The Changing Landscape for Electronic Resources: Content, Access, Delivery, and Legal Issues*, New York: Haworth Press, 2004. (Also published as a special issue, *Journal of Library Administration*, Vol. 40, No.1/2 2004)

Ward, Suzanne M., Yem S. Fong and Tammy Dearie Nickelson (editors). *Information Delivery in the 21<sup>st</sup> Century: Proceedings of the Fourth International Conference on Fee-Based Information Services in Libraries*. New York: Haworth Press, 1999. (Also published as a special issue, *Journal of Interlibrary Loan, Document Delivery & Information Supply*, Vol. 10, No. 1, 1999)

Weaver-Meyers, Pat L., Wilbur A. Stolt and Yem S. Fong (editors). *Interlibrary Loan/Document Delivery and Customer Satisfaction: Strategies for Redesigning Services* New York: Haworth Press, Inc., 1996. 265 pp. (also published as a special issue, *Journal of Library Administration*, Vol. 23, No.1/2, 1996)

## Refereed Articles/ Chapters

Pan, Denise, Gabrielle Wiersma, Leslie Williams and Yem Fong, "More than a Number: Unexpected Benefits of Return on Investment Analysis," *Journal of Academic Librarianship* Vol. 3 No. 6, 2013, pp. 566-672.

Pan, Denise and Yem Fong, "Return on Investment for Collaborative Collection Development: A Cost-Benefit Evaluation of Consortia Purchasing," *Collaborative Librarianship*, Vol. 2, No. 4, pp. 183-192, 2010.

Fong, Yem, Ivan Gaetz, Joan Lamborn and Michael Levine-Clark. "The Alliance Shared Purchase Plan: A New Experiment in Collaborative Collection Development," *Technical Services Quarterly*, Vol. 27, pp. 17-38, 2010.

Fong, Yem S. and Heather Wicht. "Software for Managing Licenses and Compliance," *Journal of Library Administration*, Vol. 42, No. 3/4, 2005, pp. 143-161.

Ward, Suzanne, Yem S. Fong, and Damon Camille. "Library Fee-Based Information Services: Financial Considerations," *The Bottom Line: Managing Library Finances*, Vol.15, No.1, 2002, pp.5-17. [Selected by Emerald Publishing as one of its three 2002 Highly Commended Emerald Literati Award Winners]

Fong, Yem S., Suzanne M. Ward and Tammy Dearie. "Emerging Trends in Fee-based Information Delivery." *Journal of Access Services*, Vol.1, 2002, pp. 193-210.

Fong, Yem S., "Race, Class, and Gender & Librarianship: Teaching in Ethnic Studies." *Journal of Library Administration*, Vol. 33, No. 3/4 2001, pp.229-240.

Dearie, Tammy Nickelson, Yem S. Fong, and Suzanne M. Ward. "Fee-based Information Services: Overview of the Fourth International Conference and Future Trends." *Journal of Interlibrary Loan, Document Delivery & Information Supply*, Vol. 9 (4), 1999, pp.39-52.

Fong, Yem S. "Pricing and Costing in Fee-based Information Services." *Journal of Interlibrary Loan, Document Delivery & Information Supply*, Vol. 10, No. 1, 1999, pp. 63-73.

Fong, Yem S. "The Value of Interlibrary Loan: An Analysis of Customer Satisfaction Survey Comments." *Journal of Library Administration* Vol.23, No.1/2, 1996, pp. 43-54.

Fong, Yem S., Penny Donaldson, and Enid Teeter. "Interlibrary Loan Management Software: A Comparative Analysis of SAVEIT, AVISO and PRS." *Journal of Library Administration* Vol. 23, no. 1/2, 1996, pp. 95-124.

Weaver-Meyers, Pat and Yem Fong. "Interlibrary Loan and Document Delivery: The Debate over Union Lists." *Library Administration and Management* Vol. 9, no.4, 1995 pp. 204-206.

Thornton, Glenda A. and Yem Fong. "Exploring Document Delivery Options: A Pilot Study of the University of Colorado System." *Technical Services Quarterly* Vol. 12, no. 2, 1994, pp. 1-12.

## Other Publications

Pan, Denise, Yem Fong, Mary Beth Chambers and Yumin Jiang, with contributions from Gabrielle Wiersma and Wen-ying Lu. "Ebb and flow: A selection to access workflow for consortia PDA." *Charleston Conference Proceedings*, Purdue University Press, 2012.

Wiersma, Gabrielle and Yem Fong. "Patron-driven E-book Solutions: Moving Beyond the Banana Books Incident," *Charleston Conference Proceedings 2011*, edited by Beth R. Bernhardt; Leah H. Hinds and Katina P. Strauch, Purdue University Press, 2012.

Pan, Denise, Gabrielle Wiersma and Yem Fong. "Towards Demonstrating Value: Measuring the Contributions of Library Collections to University Research and Teaching Goals," *Proceedings of the 2011 ACRL Conference*, p.459-465;  
[http://www.ala.org/acrl/sites/ala.org/acrl/files/content/conferences/confsandpreconfs/national/2011/papers/towards\\_demonstratin.pdf](http://www.ala.org/acrl/sites/ala.org/acrl/files/content/conferences/confsandpreconfs/national/2011/papers/towards_demonstratin.pdf)

CSU/CU Shared Services Initiative Shared Collection Development and Licensing Report, January 21, 2011, produced by task force, Co-chair of CSU/CU Shared Services Shared Collection Development Task Force.

Fong, Yem, Charlene Kellsey and Kim Anderson. "Moving to a Virtual Approval Plan: How an ARL Library is Leveraging Funds and Streamlining Workflow," *Necessity is the Mother of Invention: Charleston Conference Proceedings, 2009*, edited by Katina Strauch et al., Purdue University Press, 2011, p. 180-185.

Pan, Denise and Yem Fong. "Blogs, Wikis, and Drives Oh-my! Achieving Knowledge Management for Acquisitions & Collection Development with Web 2.0 Technologies," *Necessity is the Mother of Invention: Charleston Conference Proceedings 2009*, edited by Katina Strauch et al., Purdue University Press, 2011, p. 374-376.

New Interlibrary Loan Code and Colorado Interlibrary Loan Best Practices, jointly produced as a committee member, Colorado Interlibrary Loan Task Force, 2004.

*Annual Status of Women Report*, University of Colorado at Boulder. 1<sup>st</sup> & 2<sup>nd</sup> annual reports produced by committee, Yem Fong, Co-chair, Chancellor's Committee on Women, 1998-99.

*ACLIN Patron Initiated Electronic Interlibrary Loan System: Final Report*. Colorado Library Resource Sharing and Information Access Board. Denver, CO, April 1997. 15 pp.

Fong, Yem. "Specifications for an Electronic Interlibrary Loan (ILL) System: The Colorado Model." *Online Libraries and Microcomputers* Vol.15, no.5 1997, pp. 1-5. (Solicited)

Fong, Yem. *University of Wyoming Fee-Based Services: Report and Recommendations*. Sponsored by the University of Wyoming Libraries, Laramie, Wyoming January 1997. 8 pp.

Krismann, Carol. "An Interview with Yem Fong, Head of the University of Colorado Technical Research Center." *Journal of Business & Finance Librarianship*, Vol. 2, no.2, 1997, pp. 35-52.

Fong, Yem. "From Paper Forms to Electronic Transmission: The Evolution of Interlibrary Loan Electronic Technologies." In *Managing Resource Sharing in the Electronic Age*, ed. Amy Chang and Mary Jackson, 13-24. New York: AMS Press, 1996. (Solicited)

Fong, Yem and Dudley Emmert. "Interlibrary Loan Software and Technological Change at CU Boulder." *Colorado Libraries* Vol.21, no.4, 1995, pp. 39-41. (Solicited)

Fong, Yem. "The Copyright Quandary: Copyright Practices in Fee-Based Services." *Fee for Service* Vol. 2, no.2, 1995, pp. 11-13. (Solicited)

Fong, Yem. "Expressing Self: The Development of Personal Autonomy in Second Generation Chinese American Women." In *Origins and Destinations: 41 Essays on Chinese America*. 93-101. Los Angeles: Chinese Historical Society of Southern California and UCLA Asian American Studies Center, 1994.

*Materials Delivery Task Force Report*. Joint contribution. Sponsored by the Colorado Library Resource Sharing and Information Access Board. Denver, CO, April 1994. 14 pp.

*Unified Knowledge Access Network: Faculty Research Database*. Joint contribution. Sponsored by the University of Colorado & the Center for Human Function and Work, 1991-1996.

Numerous reviews of scholarly monographs for several journals.  
Various reviews for *Colorado Libraries*.

“Loan Line” Column Editor for *Colorado Libraries*, 1997-2002.

### **Work in Progress**

“Building Donor Relations: Libraries strategies for Gifts and Gifts-in-Kind,” In process survey of GWLA libraries and review of the literature to identify best practices and strategies; work is in progress for future ALCTS or ACRL publication.

### **PAPERS/PRESENTATIONS/PANELS**

#### **National**

“Shared Print in the Orbis Cascade Alliance and Colorado Alliance,” 35<sup>th</sup> Annual Charleston Conference, Charleston, SC, November 8, 2015, co-presenter with Xan Arch, James Bunnelle, Jill Emery, Michael Levine-Clark, George Machovec.

“Acquiring Small Press Titles: Trends and Analyses,” 33<sup>rd</sup> Annual Charleston Conference, Charleston, SC, Nov. 8, 2013, co-presenter with Eugene Hayworth.

“Ebb & Flow: A Selection to Access Workflow for Consortia PDA,” 32<sup>nd</sup> Annual Charleston Conference, Charleston, SC, Nov. 9, 2012, co-presenter with Denise Pan, Mary Beth Chambers and Yumin Jiang, With contributions from Gabrielle Wiersma and Wen-ying Lu. (Refereed)

Williams, Leslie, Denise Pan, Gabrielle Wiersma and Yem Fong, “Keeping Score: Assessing the Value Of Electronic Resources in Faculty Research,” Medical Library Association Annual Meeting, Seattle, May 22, 2012.

Pan, Denise, Gabrielle Wiersma, Leslie Williams and Yem Fong, “Beyond ROI: Transitioning Assessment into Action,” Timberline Acquisitions Institute, Portland, OR, May 21, 2012.

Wiersma, Gabrielle, Denise Pan, Leslie Williams and Yem Fong, “Calculating Value: The Nuts and Bolts of Implementing the University of Colorado ROI Study,” Electronic Resources & Library Conference, Austin, TX, April 2012.

Wiersma, Gabrielle and Yem Fong, “Patron-driven E-book Solutions: Moving Beyond the Banana Books Incident,” 31<sup>st</sup> Annual Charleston Conference Issues in Book and Serial Acquisition, Charleston, SC, November 4, 2011, (Refereed)

Pan, Denise, Gabrielle Wiersma and Yem Fong, “Towards Demonstrating Value: Measuring the Contribution of Library Collections to University Research & Teaching Goals,” ACRL (Association of College and Research Libraries) 2011 National Conference, Philadelphia, Pennsylvania March 30 - April 2, 2011. (Refereed)

“What Does Cooperation in Libraries Mean? Tools & Pitfalls in creating Successful Resource Sharing & Collections Agreements,” RUSA CODES Cooperative Collection Development Forum, American

Library Association Annual Conference, Washington, D.C., June 26, 2011, Yem Fong, moderator of a panel and co-chair of the committee and planning taskforce.

“How Shared is Shared: Remote Storage and Cooperative Collection Building,” RUSA CODES Cooperative Collection Development Forum, American Library Association Annual Conference, Washington, D.C., June 26, 2010, Yem Fong, moderator of a panel and co-chair of the committee and planning taskforce.

“Moving to a Virtual Approval Plan: How an ARL Library is Leveraging Funds and Streamlining Workflow.” 29<sup>th</sup> Annual Charleston Conference Issues in Book and Serial Acquisition, Charleston, SC, 11/09 (Refereed), co-presenter with Charlene Kellsey and Kim Anderson.

Pan, Denise and Yem Fong, “Blogs, Wikis, and Drives Oh-my! Achieving Knowledge Management for Acquisitions & Collection Development with Web 2.0 Technologies.” 29<sup>th</sup> Annual Charleston Conference Issues in Book and Serial Acquisition, Charleston, SC, 11/09. (Refereed)

“Shared Purchases and Collaborative Cancellations,” RUSA CODES Cooperative Collection Development Forum, American Library Association Annual Conference, Chicago, IL, July 12, 2009, Yem Fong, moderator of a panel and co-chair of the committee and planning taskforce.

“Advancing Digital Scholarship.” Innovative Leadership Forum, American Library Association Midwinter Conference, Denver, CO, 1/2009, co-presenter with Lori Emerson.

“Cooperative Collection Development in the Colorado Alliance of Research Libraries: A Success?” 28<sup>TH</sup> Annual Charleston Conference Issues in Books and Serials Acquisition, Charleston, SC, 11/2008, co-presenter with Michael Levine-Clark. (Refereed)

“Can Cooperative Collection Development Work for Monographs? The Colorado Alliance of Research Libraries Shared Purchase Plan.” 26<sup>th</sup> Annual Charleston Conference: Issues in Book and Serials Acquisition, Charleston, SC, 11/2006, co-presenter with Michael Levine-Clark and Paul Moeller. (Refereed)

“The Intersection of Race, Class, Gender and Librarianship: Three Perspectives on Research and Teaching in Ethnic Studies.” Big Twelve Plus Diversity Conference, Austin, TX, 4/2000, co-presenter with Debbie Hollis and Joseph Yue. (Refereed)

“The CSU Page Replacement Project.” American Library Association Annual Conference, Fee-based Information Service Centers in Academic Libraries (FISCAL) Discussion Group. Philadelphia, 1/1999.

“Interlibrary Loan Direct Requests.” American Library Association Annual Conference, OCLC ILL program, Washington, D.C., 6/1998. (Invited)

“A Review of Pricing for Fee-based Services.” American Library Association Midwinter Conference, Fee-based Information Service Centers in Academic Libraries (FISCAL) Discussion Group. New Orleans, 1/1998. (Invited)

“Pricing and Costing in Fee -based Services.” Fourth International Conference on Fee-based Services. San Diego, CA, 10/1997. (Invited)

“15 Years of FISCAL: Past, Present, and Future -- CTRC.” American Library Association Conference, Fee-based Information Service Centers in Academic Libraries (FISCAL) Discussion Group. Washington, D.C. 1/1997. (Invited)

“Current Research on Leadership.” Asian and Pacific American Women's Leadership Initiatives Annual Meeting. Washington, D.C., 10/1994, co-presenter with Judith Obuichi Magee.

“Copyright Practices in Fee-Based Services.” American Library Association Conference, Reference and Adult Services Division and FISCAL Discussion Group. Miami, FL. 6/1994. (Invited)

“Pricing Dilemma: Strategic and Practical Applications for Determining Fees and Costs.” Third International Conference on Library Fee-based Services sponsored by the Association for Research Libraries. Tempe, AZ, 10/1992. (Refereed)

“Expressing Self in the Development of Chinese American Women.” Third National Conference on Chinese American Studies, California State University. Los Angeles, CA, 8/1992. (Invited)

“What Can Academic Fee-Based Services Offer to Corporate Information Specialists? Issues, Answers, and Strategies.” Special Libraries Association Conference. San Francisco, CA. 6/1992. (Refereed)

“Second Generation Chinese American Women: Authority, Autonomy and Self.” Asians in America: A Conference of Scholars sponsored by the University of Colorado, Boulder and Denver, and the Asian Cultural Center. Denver, CO, 2/1992.

“The Socialization of Chinese American Women: Influences of Family and Community. Eighth Annual Meeting of the Association for Asian American Studies. Honolulu, HI, 5/1991, co-presenter with Laura Carter. (Refereed)

“Fee-Based Services Future Trends.” American Library Association Conference FISCAL Discussion Group. Chicago, IL. 1/1990. (Invited)

### **State/Local**

“Opportunities and Challenges of Consortia,” University of Washington Libraries, Seattle, Washington, October 20, 2016 (Invited).

“Librarians as faculty: what do they do and what are the requirements to be one?” University of Colorado, Graduate Teaching Program, Boulder, September, 20, 2013.

“What is the Alliance Shared Purchase Plan and Why Did We Participate?” Libraries Faculty/Staff Development Presentation, 7/2009, co-presenter with Paul Moeller.

“ERM”, Libraries Faculty/Staff Development presentation, 2007.

Various Libraries presentations, 1991-present.

“From Frontier Days to the Internet Age: Asian Pacific American Women in Colorado.” Presented at the U.S. Environmental Protection Agency. Denver, CO, 5/2000. (Invited)

“OCLC, Document Delivery and Special Libraries.” Presented at the Rocky Mountain Chapter Special Libraries Association Winter Meeting. Golden, CO, 1/1999. (Invited)

“Integrating Interlibrary Loan.” Presented at the Colorado Interlibrary Loan Conference. Denver, CO, 5/1998. (Invited)

“Defining Leadership.” Presented at the Asian Pacific American Women's Leadership Institute. Denver, CO. 7/1997. (Invited)

“Statewide Electronic ILL: Progress Report.” Presented at the Colorado Interlibrary Loan Conference. Boulder, CO. 5/1997. (Invited)

“ACLIN ILL Project.” Presented at the Colorado Resource Sharing and Information Access Board Annual Meeting. Denver, CO. 4/1997. (Invited)

“Employment Opportunities in Special Libraries.” Panelist at the Rocky Mountain Chapter of the Special Libraries Association. Denver, CO. 12/1996. (Invited)

“Asian American Women and Emerging Models of Leadership.” Presented at AT&T/Lucent Technologies, Speaker Series. Denver, CO. 8/1996. (Invited)

“Document Delivery in the Electronic Age: A Forum for Sharing Successes and Challenges.” Panelist at the Rocky Mountain Chapter of the Special Libraries Association. Boulder, CO. 11/1995. (Invited)

“Evaluating Document Delivery.” Panelist at the Colorado Interlibrary Loan Conference. Durango, CO. 8/1995. (Invited)

“Information Delivery in the Year 2000.” Program planner and presenter at the University of Colorado Libraries, Faculty Staff Development Workshop. 7/1994.

“Online Information and the Changing Infrastructure.” Presented at the Black Labs Conference: Profit on the Information Highway. Boulder, CO. 3/1994. (Invited)

“The Contribution of Cultural Diversity to Organizational Mission.” Presented at the U.S. Department of the Interior Bureau of Reclamation. Denver, CO. 5/1993. (Invited)

“Creative Staffing.” Presented at the Colorado Interlibrary Loan Conference. Grand Junction, CO. 4/1993. (Invited)

“Document Delivery and Interlibrary Loan.” Presented at the Colorado Interlibrary Loan Conference. Estes Park, CO. 5/1992. (Invited)

Co-presenter with Laura Carter. “Autonomy, Authority and self-esteem: Interviews with nine Chinese American Women.” Presented at the University of Colorado Libraries, Faculty Seminar Series. Boulder, CO. 4/1991. (Invited)

“Modems and You: The World of Electronic Information.” Presented at the Computer Publishing Society Meeting. Denver, CO, 3/1991. (Invited)

“The Infusion Model for Asian American Students,” Panelist at the U.S. Department of Labor Women's Bureau and Colorado Department of Education Conference: Pathways through the 21st Century. Denver, CO. 11/1990. (Invited)

## **GRANTS**

### **State of Colorado Department of Education**

Principal Investigator, State Grants for Libraries, FY2016, \$9,640.00 awarded

Principal Investigator, State Grants for Libraries, FY2015, \$7,624.00 awarded.

Principal Investigator, State Grants for Libraries, FY2014, \$8,037.00 awarded.

### **University of Colorado**

Innovative Seed Grant: "Identifying and Visualizing CU Expertise: Extending Institutional Repository Capabilities." Co-principal investigator with Tamara Sumner and James Martin (Computer Science) and Peggy Jobe (Libraries). 2006. Applied for \$50,000, not awarded.

Diversity Grant: "Building Cultural Diversity: A collaborative initiative to build West Asian resources and program support." Co-principal investigator with Laurel Rodd (East Asian Languages and Culture). 2006. Applied for \$5,000, not awarded.

President's Fund for the Support of Diversity. Gallup Leadership Institute training: "Putting Leadership Talents into Action." 1997, awarded \$2,500.

Undergraduate Research Opportunity Program (UROP) Research team grant. Principal investigator: "Asian American Women and Leadership." 1993-1994, awarded \$2400.

Implementation of Multicultural Perspectives and Approaches in Research and Teaching (IMPART) grant. Principal investigator: "Asian American Women: Barriers to Political and Economic Influence." 1991-1993, awarded \$1,400.

Implementation of Multicultural Perspectives and Approaches in Research and Teaching (IMPART) grant. Co-investigator: "Inter-Generational Study of Chinese American Women in the United States," 1990-1991, awarded \$2,231.00.

## **Other**

Co-investigator with the Colorado Alliance of Research Libraries, Dialog and UnCover Company. "Western Governor's University Central Library Resource," 1997, total amount \$412,000, not awarded.

## **TEACHING**

### **University of Colorado at Boulder**

Visiting Scholar Exchange, University of Washington Libraries, October 2016.

Mentor, Provost Fellow, University Libraries, 2009

Mentor/advisor for interns, University of Denver library and information studies, 2006

Mentor for interns from various institutions in library and information studies, 1989-2004

Graduate Teacher Program, Summer Series on Course Design. "An Exercise in Stretching the Traditional Curriculum." Guest lecturer, July 1998

AAST 3420: *Asian American Women: Historical and Contemporary Issues*. Adjunct instructor with Carol Miyagishima for Center for the Study of Ethnicity and Race in America (CSERA). Spring, 1995

WMST 2500: *History of the Feminist Movement*. Guest lecturer, 4/18/1994

Undergraduate Research Opportunity Program (UROP) Advisor. One supervising graduate student and four undergraduate students. 1993-1994

AAST 3420: *Asian American Women: Historical and Contemporary Issues*. Adjunct instructor, CSERA. Spring, 1993 (Invited)

AAST 2717: *Asian American History*. Guest lecturer, 4/14/1992

AAST 3420: *Asian American Contemporary Issues*. Guest lecturer, 4/2/1991

### **Colorado College**

Library Bibliographic Instruction. 1981-1985

Political science and sociology classes, guest lecturer. 1982-1985

## **PROFESSIONAL CONTRIBUTIONS/SERVICE**



## **National**

American Library Association

Reference & User Services Association, Collection Development & Evaluation Section, Cooperative Collection Development Committee, Co-chair, 2008-2011, member 2008-2013.

FISCAL (Fee-based Information Services in Academic Libraries) Discussion Group, member, 1989-2006

FISCAL, Chair, 2001-2003, 1995-1996, Secretary, 1989-1990

FISCAL Conference Planning Committee, 1995-1997

GWLA (Greater Western Library Alliance)

Collection Development Committee, 2002-

Collection Development Committee Cooperative Collections Task Force, 2016-

Collection Development Steering Committee, 2004-2006

Interlibrary Loan Committee, Chair, 2000-02; member, 1995-2004

Electronic Interlibrary Lending Taskforce, 1999-2000

External Reviewer, Brigham Young University Libraries, Materials Acquisitions Program Review, 2015

Cambridge University Press Library Advisory Board, 2016-

Oxford University Press Library Advisory Board, 2014-

ProQuest North American Library Advisory Board, 2011-

Springer Americas Library Academic Advisory Board, 2009-11.

Ingram Information Services Advisory Group, 2011-15.

External reviewer for tenure candidates

University of Oregon, 2013

University of South Carolina, 2012

University of Denver, 2011

University of Louisville, 2010

Purdue University, University of Denver, 2006-2007

University of Kansas, University of Oklahoma, 2003

Southern Illinois University, 1998

Asian Pacific American Women's Leadership Institute

Information Technology Committee, 2000-2001

Denver Planning Committee, 1998-2000

Board of Trustees, 1995-1996

Curriculum Committee, Chair, 1995-1996

Steering Committee, 1991-1995

Manuscript Reviewer for *Collaborative Librarianship*, June 2012

## **Regional/State/Local**

Colorado Alliance of Research Libraries

Co-Chair, Shared Collection Development Committee, 2015-

Elsevier Negotiation Team, 2015-16

Prospective Shared Purchasing Task Force, 2016-

Shared Print Collection Development Task Force, 2015- 16

Shared Collection Development Committee, 2004-

Print Repository Task Force, 2014-15

E-books Conference Task Force, 2011

Shared Purchase Plan Implementation and Evaluation Task Force, 2005-2009  
Science Direct /Elsevier Task Force, 2005-2007  
Prospector Circulation/Document Delivery Task Force, 1997-1999  
Western Governor's University Task Force, 1997  
Interlibrary Loan Task Force, 1993

#### Colorado State Library

Colorado Interlibrary Loan Task Force, 2004  
Resource Sharing Strategic Plan Task Force, 2003  
SRSS (Statewide Resource Sharing System) Task Force, 2000

Colorado Interlibrary Loan Conference Planning Committee, 1998-2004; Co-chair, 2002

Bibliographical Center for Research, Board of Trustees, 1997-1999 (Elected)

#### Colorado Library Resource Sharing and Information Access Board

Access Colorado Library Information Network (ACLIN) ILL Task Force, 1996-1999  
Principal investigator State Resource Sharing System, 1996-1999  
Materials Delivery Task Force, 1993-1994

#### Central Colorado Library System (CCLS)

CCLS Statewide Courier Planning Group, 1996-1997  
CCLS University of Colorado Member Representative, 1992-2002

Special Libraries Association, Rocky Mountain Chapter, membership chair, 1989-1991

Boulder Technology Incubator, Data Resource Center Task Force, 1990

#### **Public Service**

##### Asian Pacific Development Center (APDC)

Board of Directors, 1987-1992; President, Board of Directors, 1990-1991

##### Asian Pacific Center for Human Development (APCHD)

President, APCHD Board of Directors, 1990  
Secretary, Board of Directors, 1989  
Mentor, Program for Low Income Students (provided internship), summer 1988, 1989

Asian American Foundation, Publicity Committee, 1988-1989

#### **University Service**

University of Colorado Denver, Dean's Review Committee 2016

University of Colorado, Colorado Springs, Chair, Dean's Review Committee, 2015

CU System Libraries Electronic Resources Team, 2002-

CU System Libraries Tenure Development Day Program Planning, Chair, spring 2012

CU/CSU Shared Services Initiative for Collections & Licensing, Co-Chair, 2010-2011

CU System Digital Asset Management, Content Committee, 2004-2007

University of Colorado-Colorado Springs, Kraemer Library, Dean's Review Committee, 1998-1999, 2000-2001, 2002-2003, 2003-2004

CU-CSU SUMO Pilot Project, 1996-1999

CU System Document Delivery Task Force, 1992-1994

University of Colorado, Denver, Auraria Library, First Level Review Committee, 1992

#### **University of Colorado, Boulder campus**

Special Grievance Committee of the Provost Advisory Committee, November 2016-January 2017  
Vice Chancellor's Advisory Committee, FY2014-17  
Graduate School, Executive Advisory Council, 2010-2013  
Academic Review and Planning Advisory Committee, (ARPAC, interim for Hollis), 2009-July 2010  
Vice Chancellor for Research, Cabinet on Research, Scholarship, and Creative Work, 2005-Fall 2010  
Boulder Faculty Assembly Library Committee, ex-officio, 2005-  
Digital Humanities Initiative, 2009-2011  
Center for Asian Studies, board member, ex-officio, 2007-2012  
Campus Fair Use Committee, 2003-2004  
Chancellor's Committee on Women, 1996-2000; Co-chair, 1997-1999  
Asian American Committee on Education, 1989-2006  
Access Network for Students of Color, 1993-1996  
Minority Faculty-Student Mentor Program, 1992-2000  
Student Conduct Advisory Board, 9/1989-7/1990

### **Libraries (selected)**

Strategic Development Team, 2016-  
Mentor, Mentoring Group for Full Professor candidates, 2016-  
Mentoring Group for Full Professor candidates, Coordinator, 2015-16.  
Search Committee, Head of Acquisitions, Chair, 2014-15  
Search Committee, Scholarly Communications Librarian, Chair, 2013-14.  
Associate Dean, Search Committee, 2013-14.  
Collections & Access Working Group, Co-Coordinator, 2012 –  
Tenure Committee, chair, 2004-2005, member, 1998-  
Tenure Committee CU Development Working Group, Chair, 2012  
Digital Strategies Committee, Chair, 2010-2012  
Norlin Collections & Stacks Management Taskforce, Chair, 2009-11.  
Next Generation Discovery Layer Taskforce, 2008-2009  
Selection to Access Implementation Taskforce, 2007-2010  
CU Scholarship Working Group, 2007-2009  
Selection to Access Consulting Task force, 2006  
Libraries Strategic Plan Core Planning Team, 2005-2006  
Electronic Resources Management (ERM) Committee, 2005- 2010, Co-chair, 2005-2006  
WebBridge Implementation Task Force, 2006-2007  
Web Access Committee, 2002-2007  
Chinook Oversight Group, 2003-2012  
Various Bibliographers Committees, 2004-  
Collection Development Stacks Management Task Force, Chair, 2004-2005  
Electronic Resources Development Task Force, 2003-2010, chair, 2004  
Charging for Services Committee, 2002-2003  
Faculty Personnel Committee, 1998-1999, 1990-1991 (elected)  
Promotion and Reappointment Review Committee, 1994-1996 (Elected)  
Faculty Personnel Committee Appeals Subcommittee, 5/1994-8/1994  
Libraries Faculty Nominations Committee, 1992-94 (elected) Chair, 1993-1994  
Public Services Strategic Planning Task Force on Computers & Technology, 1992-1993  
Libraries Search Committees, 1989-date

### **Colorado College**

Minority Education Committee, Colorado Springs, CO, 1984-1985

### **MEMBERSHIPS**

American Library Association, 1989-  
North American Serials Interest Group, 2004-2006  
Innovative Users group, 2004-date

Special Library Association, 1989-2002  
Association of Asian American Studies, 1991-1994

## **CONSULTING**

Consultant, Colorado State Resource System Study, 1998-1999  
Consultant, University of Wyoming, Fee-based information services, 1997

## **HONORS, AWARDS, RECOGNITION**

Excellence in Leadership Program, University of Colorado System (invited) FY16

Promoted to Professor, University of Colorado Boulder, 2011

Association of Research Libraries, Institute on Scholarly Communication, selected and invited participant, July 2006

Emerald Publishing Emerald Literati Award Winner as co-author 2002 Highly Commended article

University of Colorado at Boulder Libraries, Ralph Ellsworth Award, 1999

Received tenure and promoted to Associate Professor, July 1998

Colorado Library Association, Project of the Year 1998. Awarded to University of Colorado in recognition of service provided by Colorado Technical Research Center/Information Delivery Services Department (department head)

Gallup Institute and Asian American Women's Leadership Institute scholarship, 1996

Fujitsu Scholarship, Japan America Institute of Management Science, 1985

Title IIB HEA Fellowship, University of California, Berkeley, 1978-1979