

Amy Volda
Department of Information Science
University of Colorado Boulder

EDUCATION:

POSTDOCTORAL

University of California, Irvine		Oct 2009–Apr 2011
University of Calgary		Dec 2007–Sep 2009

GRADUATE

Georgia Institute of Technology	Ph.D., Human-Centered Computing	Aug 2008
Georgia Institute of Technology	M.S., Human-Computer Interaction	May 2001

UNDERGRADUATE

Arizona State University	B.A.E., Elementary Education	May 1999
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APPOINTMENTS:

ACADEMIC

University of Colorado, Boulder Dept. of Information Science, College of Media, Communication & Information	Founding Assistant Professor	Aug 2015–Present
University of Colorado, Boulder Dept. of Computer Science, College of Engineering & Applied Science	Adjunct Assistant Professor	Aug 2015–Present
Indiana University, IUPUI Lilly Family School of Philanthropy	Adjunct Assistant Professor	Oct 2015–Present
University of Colorado, Boulder ATLAS Institute	Faculty Fellow	Aug 2015–Present
Indiana University, IUPUI Dept. of Human-Centered Computing, School of Informatics and Computing	Assistant Professor	Aug 2013–July 2015
Indiana University, IUPUI Lilly Family School of Philanthropy	Affiliate Assistant Professor	Dec 2013–July 2015
Cornell University Dept. of Communication, College of Agriculture and Life Sciences	Lecturer	Aug 2012–Jul 2013
University of California, Irvine Dept. of Informatics, Donald Bren School of Information and Computer Science	Assistant Project Scientist	May 2011–Aug 2012

INDUSTRIAL RESEARCH Palo Alto Research Center, Computer Science Laboratory	Research Intern	Sum 2004
IBM TJ Watson Research Center, Social Computing Group	Research Intern	Sum 2003

PROFESSIONAL ORGANIZATION MEMBERSHIPS:

Association for Research on Nonprofit Organizations and Voluntary Action	Nov 2013–Present
Association for Computing Machinery	Nov 1999–Present

PROFESSIONAL HONORS AND AWARDS:

RESEARCH

*Best poster award nominee (top 5% of submissions)	ACM SIGCHI Conference on Human Factors in Computing Systems	May 2016
*Best paper award nominee (top 5% of submissions)	ACM SIGCHI Conference on Human Factors in Computing Systems	May 2014
Best paper award nominee (top 5% of submissions)	ACM SIGCHI Conference on Human Factors in Computing Systems	May 2012
Best paper award nominee (top 5% of submissions)	ACM SIGCHI Conference on Human Factors in Computing Systems	May 2011
Best paper award nominee (top 5% of submissions)	ACM Conference on Computer Supported Cooperative Work	Nov 2008
Best paper award nominee (top 5% of submissions)	ACM SIGCHI Conference on Human Factors in Computing Systems	Apr 2005

GRANTS/FELLOWSHIPS:

<i>Title</i>	<i>Granting Agency</i>	<i>Role</i>	<i>Amount</i>	<i>Dates</i>
*Infrastructures of Accountability: Mapping the Influences on and Impact of Data Collection on the Performance of Nonprofit Human Services Organizations, (with Lehn Benjamin, PI)	Lilly Family School of Philanthropy, Indiana University	Co-PI	\$11,580	July 2015–Present
*Exploring Entrepreneurial Digital Divides in Charitable Crowdfunding	Entrepreneur-ship Initiative Seed Award, CU Boulder	PI	\$10,000	Aug 2016–July 2018
*REU Supplement for HCC: Small: Exploring the Emergent Dynamics Between Nonprofit Organizations and a Technologically-Enabled, Innovative Public	National Science Foundation	PI	\$16,000	May 2014–Sep 2016
*HCC: Small: Exploring the Emergent Dynamics Between Nonprofit Organizations and a Technologically-Enabled, Innovative Public	National Science Foundation	PI	\$495,677	Oct 2012–Sep 2016

Understanding and Envisioning Information Systems in Volunteer Management and Coordination	Center for Organization al Research, UC Irvine	PI	\$1250	Jul 2010– Jun 2012
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GRANTS/FELLOWSHIPS FOR MENTORED GRADUATE STUDENTS:

<i>Title</i>	<i>Granting Agency</i>	<i>Student</i>	<i>Amount</i>	<i>Estimated Dates</i>
*The Dialogic Use of Social Media by Nonprofit Organizations	ARNOVA Doctoral Fellowship	Yannan “Lukia” Li	\$500	Nov 2016
*Coordinating Responses and Long-term Outcomes using Technology in Housing Services	Community-Based Research Graduate Fellowship, CU Boulder	Chris Bopp	¼ RA	Aug 2106–Jul 2017

PUBLICATIONS:

CONFERENCE PROCEEDINGS WITH PRESENTATIONS (REFEREED)

*†[C29]. Harmon, E., Bopp, C., & **Voida, A.** (2017). The design fiction of philanthropic IT: Stuck between an imperfect present and an impossible future. In *Proceedings of the ACM Conference on Human Factors in Computing Systems (CHI)*. Denver, CO, May 6–11. New York: ACM Press, pp. 7015–7028. [Acceptance rate: 25%].

*†[C28]. Bopp, C., Harmon, E., & **Voida, A.** (2017). Disempowered by data: Nonprofits, social enterprises, and the consequences of data-driven work. In *Proceedings of the ACM Conference on Human Factors in Computing Systems (CHI)*. Denver, CO, May 6–11. New York: ACM Press, pp. 3608–3619. [Acceptance rate: 25%].

*†[C27]. Porter, E., Bopp, C., Gerber, E. & **Voida, A.** (2017). Reappropriating Hackathons: The production work of the CHI4Good day of service. In *Proceedings of the ACM Conference on Human Factors in Computing Systems (CHI)*. Denver, CO, May 6–11. New York: ACM Press, pp. 810–814. [Acceptance rate: 25%].

*†[C26]. **Voida, A.**, Harmon, E., Weller, W., Thornsby, A., Casale, A., Vance, S., Adams, F., Hoffman, Z., Schmidt, A., Grimley, K., Cox, L., Neeley, A., & Goodyear, C. (2017). Competing currencies: Designing for politics in units of measurement. In *Proceedings of the ACM Conference on Computer-Supported Cooperative Work & Social Computing (CSCW)*. Portland, OR, February 25–March 1. New York: ACM Press, pp. 847–860. [Acceptance rate: 34.5%].

*†[C25]. Harmon, E., Korn, M., & **Voida, A.** (2017). Supporting everyday philanthropy: Care work in situ and at scale. In *Proceedings of the ACM Conference on Computer-Supported Cooperative Work and Social Computing (CSCW)*. Portland, OR, 25 February–1 March. New York: ACM Press, pp. 1631–1645. [Acceptance rate: 34.5%].

*†[C24]. Verma, N. & **Voida, A.** (2016). On being actionable: Mythologies of business intelligence and disconnects in drill downs. In *Proceedings of the 19th International Conference on Supporting Group Work (GROUP)*. Sanibel Island, FL, November 13–16. New York: ACM Press, pp. 325–334. [Acceptance Rate: 32%]

*†[C23]. Tanaka, K. & **Voida, A.** (2016). Legitimacy work: Invisible work in philanthropic crowdfunding. In *Proceedings of the ACM Conference on Human Factors in Computing Systems (CHI 2016)*. San Jose, CA, May 7–12. New York: ACM Press, 4550–4561. [Acceptance rate: 23%]

*†[C22]. Korn, M. & **Voida, A.** (2015). Creating friction: Infrastructuring civic engagement in everyday life. In *Proceedings of the Decennial Aarhus Conference*. Aarhus, DK. August 17-21. New York: ACM Press, pp. 145–156. [Acceptance Rate: 25.0%]

*†[C21]. **Voida, A.**, Yao, Z. & Korn, M. (2015). (Infra)structures of volunteering. In *Proceedings of the ACM Conference on Computer-Supported Cooperative Work (CSCW 2015)*. Vancouver, BC, Canada, Vancouver, BC, Canada, March 14–18. New York: ACM Press, pp. 1704-1716. [Acceptance rate: 28.3%]

*†[C20] Adams, P., Rabbi, M., Rahman, T., Matthews, M., **Voida, A.**, Gay, G., Choudhury, T & Voida, S. (2014). Towards personal stress informatics: Comparing minimally invasive techniques for measuring daily stress in the wild. In *Proceedings of the 8th International Conference on Pervasive Computing Technologies for Healthcare (PervasiveHealth 2014)*. [Acceptance rate: 26%]

*†[C19]. **Voida, A.**, Dombrowski, L., Hayes, G.R. & Mazmanian, M. (2014). Shared values / conflicting logics: Working around e-government systems. In *Proceedings of the ACM Conference on Human Factors in Computing Systems (CHI 2014)*. Toronto, ON. New York: ACM Press, pp. 3583-3592. [CHI Best Paper Award Nominee, nomination rate: 5%; Acceptance rate: 22.8%].

[C18]. **Voida, A.**, Olson, J.S., & Olson, G.M. (2013). Turbulence in the clouds: Challenges of cloud-based information work. In *Proceedings of the ACM SIGCHI Conference on Human Factors in Computing Systems (CHI 2013)*. Paris, France, April 27–May 2. New York: ACM Press, pp. 2273–2282. [Acceptance rate: 20%]

†[C17]. **Voida, A.**, Harmon, E. & Al-Ani, B. (2012). Bridging between organizations and the public: Volunteer coordinators' uneasy relationship with social computing. In *Proceedings of the ACM SIGCHI Conference on Human Factors in Computing Systems (CHI 2012)*. Austin, TX, May 5–12. New York: ACM Press, pp. 1967–1976. [CHI Best Paper Award Nominee, nomination rate: 5%; Acceptance rate: 23%]

†[C16]. **Voida, A.**, Bos, N.D., Olson, J.S., Olson, G.M. & Dunning, L. (2012). Cross-cutting faultlines of location and shared identity in the intergroup cooperation of partially distributed groups. In *Proceedings of the ACM SIGCHI Conference on Human Factors in Computing Systems (CHI 2012)*. Austin, TX, May 5–12. New York: ACM Press, pp. 3101–3110. [Acceptance rate: 23%]

†[C15]. Dombrowski, L., **Voida, A.**, Hayes, G.R. & Mazmanian, M. (2012). The social labor of service mediation: A study of the work practices of food assistance outreach. In *Proceedings of the ACM SIGCHI Conference on Human Factors in Computing Systems (CHI 2012)*. Austin, TX, May 5–12. New York: ACM Press, pp. 1977–1986. [Acceptance rate: 23%]

†[C14]. **Voida, A.**, Harmon, E. & Al-Ani, B. (2011). Homebrew databases: Complexities of everyday information management in nonprofit organizations. In *Proceedings of the ACM SIGCHI Conference on Human Factors in Computing Systems (CHI 2011)*. Vancouver, BC, May 7–12. New York: ACM Press, pp. 915–924. [CHI Best Paper Award Nominee, nomination rate: 5%; Acceptance rate: 26%]

[C13]. Bos, N.D., Buyuktur, A., Olson, J.S., Olson G.M. & **Voida, A.** (2010). Shared identity helps partially distributed teams, but distance still matters. In *Proceedings of the ACM Conference on Supporting Group Work (GROUP 2010)*. Sanibel, FL, November 7–10. New York: ACM Press, pp. 89–96. [Acceptance rate: 35%]

[C12]. **Voida, A.**, Carpendale, S. & Greenberg, S. (2010). The individual and the group in console gaming. In *Proceedings of the ACM Conference on Computer-Supported Cooperative Work (CSCW 2010)*. Savannah, GA, February 6–10. New York: ACM Press, pp. 371–380. [Acceptance rate: 20%]

† Publications in which I mentored student or post doc authors are denoted with a dagger throughout this document.

†[C11]. Bertram, D., **Voida, A.**, Greenberg, S. & Walker, R. (2010). Communication, collaboration, and bugs: The social nature of issue tracking in small, collocated teams. In *Proceedings of the ACM Conference on Computer-Supported Cooperative Work (CSCW 2010)*. Savannah, GA, February 6–10. New York: ACM Press, pp. 291–300. [Acceptance rate: 20%]

[C10]. **Voida, A.** & Greenberg, S. (2009). Wii all play: The console game as a computational meeting place. In *Proceedings of the ACM SIGCHI Conference on Human Factors in Computing Systems (CHI 2009)*. Boston, Massachusetts, April 4–9. New York: ACM Press, pp. 1559–1568. [Acceptance rate: 24.5%]

†[C9]. **Voida, A.**, Voida, S., Greenberg, S. & He, H.A. (2008). Asymmetry in media spaces. In *Proceedings of the ACM Conference on Computer-Supported Cooperative Work (CSCW 2008)*. San Diego, California, November 8–12. New York: ACM Press, pp. 313–322. [**CSCW Best Paper Award Nominee**, nomination rate: 5%; acceptance rate: 23%]

[C8]. Goecks, J., **Voida, A.**, Voida, S. & Mynatt, E.D. (2008). Charitable technologies: Opportunities for collaborative computing in nonprofit fundraising. In *Proceedings of the ACM Conference on Computer-Supported Cooperative Work (CSCW 2008)*. San Diego, California, November 8–12. New York: ACM Press, pp. 689–698. [acceptance rate: 23%]

†[C7]. Clawson, J., **Voida, A.**, Patel, N. & Lyons, K. (2008). Mobiphos: A collocated-synchronous mobile photo sharing application. In *Proceedings of the International Conference on Human-Computer Interaction with Mobile Devices and Services (MobileHCI 2008)*. Amsterdam, the Netherlands, September 2–5. New York: ACM Press, pp. 187–195. [acceptance rate: 22%]

[C6]. **Voida, A.** & Mynatt, E.D. (2006). Challenges in the analysis of multimodal messaging. In *Proceedings of the ACM Conference on Computer-Supported Cooperative Work (CSCW 2006)*. Banff, Alberta, Canada, November 4–8. New York: ACM Press, pp. 427–430. [acceptance rate: 17%]

[C5]. **Voida, A.**, Grinter, R.E., Ducheneaut, N., Edwards, W.K., & Newman, M.W. (2005). Listening in: Practices surrounding iTunes music sharing. In *Proceedings of the ACM SIGCHI Conference on Human Factors in Computing Systems (CHI 2005)*. Portland, Oregon, April 2–7. New York: ACM Press, pp. 191–200. [**CHI Best Paper Award Nominee**, nomination rate: 5%; acceptance rate: 25%]

[C4]. **Voida, A.** & Mynatt, E.D. (2005). Conveying user values between families and designers. In *Extended Abstracts of the ACM SIGCHI Conference on Human Factors in Computing Systems (CHI 2005)*. Portland, Oregon, April 2–7. New York: ACM Press, pp. 2013–2016.

[C3]. **Voida, A.** & Mynatt, E.D. (2005). Six themes of the communicative appropriation of photographic images. In *Proceedings of the ACM SIGCHI Conference on Human Factors in Computing Systems (CHI 2005)*. Portland, Oregon, April 2–7. New York: ACM Press, pp. 171–180. [acceptance rate: 25%]

[C2]. **Voida, A.**, Mynatt, E.D., Erickson, T., & Kellogg, W.A. (2004). Interviewing over instant messaging. In *Extended Abstracts of the ACM SIGCHI Conference on Human Factors in Computing Systems (CHI 2004)*. Vienna, Austria, April 24–29. New York: ACM Press, pp. 1344–1347.

[C1]. **Voida, A.**, Newstetter, W.C., & Mynatt, E.D. (2002). When conventions collide: The tensions of instant messaging attributed. In *Proceedings of the ACM SIGCHI Conference on Human Factors in Computing Systems (CHI 2002)*. Minneapolis, Minnesota, April 20–25. New York: ACM Press, pp. 187–194. [acceptance rate: 15%]

JOURNAL PAPERS (REFEREED)

*†[J5]. Benjamin, L.M., **Voida, A.** & Bopp, C. (2018). Policy Fields, Data Systems and the Performance of Nonprofit Human Service Organizations. *Human Service Organizations:*

Management, Leadership, & Governance. Special Issue on Human Service Agencies and the Question of Impact: Lessons for Theory, Policy, and Practice, 42(2), 185–204. DOI: 10.1080/23303131.2017.1422072

*†[J4]. Dombrowski, L., Hayes, G.R. Mazmanian, M. & **Voida, A.** (2014). E-government intermediaries and the challenges of access and trust. *ACM Transactions on Computer-Human Interaction*, 21(2), Article 13.

[J3]. **Voida, A.** & Greenberg, S. (2012). Console gaming across generations: Exploring intergenerational interactions in collocated console gaming. *Universal Access in the Information Society*, 11(1), 45–56.

†[J2]. Young, J.E., Sung, J., **Voida, A.**, Sharlin, E., Igarashi, T., Christensen, H.I. & Grinter, R.E. (2011). Evaluating human-robot interaction: Focusing on the holistic interaction experience. *International Journal of Social Robotics* 3(1), 53–67.

†[J1]. Patel, N., Clawson, J., **Voida, A.** & Lyons, K. (2009). Mobiphos: A study of user engagement with a mobile collocated-synchronous photo sharing application. *International Journal of Human-Computer Studies*, 67(12), 1048–1059.

MAGAZINE ARTICLES (CURATED)

*†[M3]. Khovanskaya, V., Dombrowski, L., Harmon, E., Korn, M., Light, A., Stewart, M. & **Voida, A.** (2018). Designing against the status quo. *interactions*, 25(2), 64–67.

[M2]. Fiesler, C., Aspray, W., Barker, L., Brubaker, J., Devendorf, L., Keegan, B., Palen, L., Paul, M., Szafir, D., Roque, R., Robinson, R., **Voida, A.** & Voida, S. (2017). Information science at CU Boulder. *interactions* 24(4), 18-21.

[M1]. **Voida, A.** (2011). Shapeshifters in the voluntary sector: Exploring the human-centered-computing challenges of nonprofit organizations. *interactions* 18(6), 27–31.

BOOK CHAPTERS (CURATED)

*[B2]. **Voida, A.** (2014). A case for philanthropic informatics. In S. Saeed (Ed.). *User-Centric Technology Design for Nonprofit and Civic Engagements* (pp. 3–13). Cham, Switzerland: Springer.

[B1]. **Voida, A.**, Grinter, R.E., & Ducheneaut, N. (2006). Social practices around iTunes. In K. O'Hara & B. Brown (Eds.). *Consuming music together: Social and collaborative aspects of music consumption technologies*. (pp. 57–83). Dordrecht, The Netherlands: Springer.

WORKSHOPS ORGANIZED (CURATED)

*†[W4]. Strohmayer, A., Marshall, M., Verma N., Bopp, C., McNaney, R., **Voida, A.**, Kirk, D.S., Bidwell, N.J. (2018). Untold Stories: Working with Third Sector Organisations. A Workshop for the *ACM SIGCHI Conference on Human Factors in Computing Systems (CHI 2018)*. Montréal, Canada, April 21-26.

*†[W3]. Harmon, E., Korn, M., Light, A. & **Voida, A.** (2016). Designing against the status quo. A Workshop for *the ACM Conference on Designing Interactive Systems (DIS 2016)*. Brisbane, Australia, June 4–8.

*[W2]. Daly, E., Erete, S., Farzan, R., Hsieh, G., Lampe, C., Lopez, C., Monroy-Hernandez, A., Quercia, D., Schwartz, R. & **Voida, A.** (2015). Supporting cities, neighborhoods, and local communities with information and communication technologies. A Workshop for *The ACM Conference on Computer-Supported Cooperative Work (CSCW 2015)*. Vancouver, CA, March 14-18. [authors listed alphabetically; equal contributions]

[W1]. Rinehart, C.A., Mitchell, K., Rinehart, C., & **Voida, A.** (2002). It's not over until: Creative opera

for children. Workshop presented for the Arizona Music Educators Association, Inc. In-Service Conference. Phoenix, Arizona, January 25.

CONFERENCE PRESENTATIONS WITHOUT PROCEEDINGS (CURATED)

*†[P12]. Porter, E., Bopp, C., Gerber, E. & Volda, A. (2017). The CHI4Good Day of Service: What is Produced? A position paper for the workshop on Hacking and Making at Time-Bounded Events: Current Trends and Next Steps in Research and Event Design at the *ACM Conference on Computer-Supported Cooperative Work and Social Computing*. Portland, OR, February 25, 2017.

*†[P11]. Benjamin, L.M. & Volda, A. (2016). Performance infrastructures in nonprofit human service organizations. A presentation at the ARNOVA (Association for Research on Nonprofit Organizations and Voluntary Action) Conference. Washington, DC, November 17–19.

*†[P10]. Li, Y. & Volda, A. (2016). Re-examining the dialogic use of social media by nonprofit organizations. A presentation at the ARNOVA (Association for Research on Nonprofit Organizations and Voluntary Action) Conference. Washington, DC, November 17–19.

*†[P9]. Verma, N & Volda, A. (2016). Mythologies of business intelligence. A poster presented at the ACM SIGCHI Conference on Human Factors in Computing Systems (CHI 2016). San Jose, CA, May 7–12. [CHI Best Poster Nominee; nomination rate: 5%]

†[P8]. Dombrowski, L., Volda, A., Hayes, G.R. & Mazmanian, M. (2012). Tensions in the use and adoption of technologies for outreach. A position paper for the workshop on Learning from Marginalized Users: Reciprocity in HCI4D at the ACM Conference on Computer Supported Cooperative Work (CSCW 2012). Seattle, WA, February 12.

[P7]. Volda, A. (2011). Bridging between grassroots movements and nonprofit organizations. A position paper for the workshop on HCI, Politics and the City: Engaging with Urban Grassroots Movements for Reflection and Action at the ACM SIGCHI Conference on Human Factors in Computing Systems (CHI 2011). Vancouver, BC, May 7–8.

[P6]. Volda, A. (2007). Influences on the interpretation of computer-mediated messaging systems. A paper for the doctoral colloquium of the International Conference on e-Social Science (eSS 2007). Ann Arbor, MI, October 7–9.

[P5]. Volda, A. (2005). The digital photograph in computer-mediated communication. A paper for the doctoral consortium of the European Conference on Computer Supported Cooperative Work (ECSCW 2005). Paris, France, September 18–22.

[P4]. Volda, A. & Mynatt, E.D. (2005). Cameraphone inertia. A position paper for the workshop on Pervasive Image Capture and Sharing: New Social Practices and Implications for Technology at the International Conference on Ubiquitous Computing (UbiComp 2005). Tokyo, Japan, September 11–14.

[P3]. Volda, A., Erickson, T., Kellogg, W.A., & Mynatt, E.D. (2004). The meaning of instant messaging. A poster presented at the ACM Conference on Computer Supported Cooperative Work (CSCW 2004). Chicago, Illinois, November 6–10.

[P2]. Volda, A. & Mynatt, E.D. (2002). Grounding design in values. A position paper for the workshop on New Technologies for Families at the ACM SIGCHI Conference on Human Factors in Computing Systems (CHI 2002). Minneapolis, Minnesota, April 20–25.

[P1]. Lamberty, K.K., Mitchell, A., Ownesby, J.N., Sternberg, D. & Kolodner, J.L. (2001) SMILE: Promoting transfer in a design-based science classroom. A paper presented at the University of Georgia Department of Instructional Technology's Design: Connect, Create, Collaborate Conference. Athens, Georgia, April 7–8. [This research published under my maiden name]

THESES & DISSERTATIONS

[T1]. **Voida, A.** (2008). Exploring a technological hermeneutic: Understanding the interpretation of computer-mediated messaging systems. Ph.D. dissertation, Georgia Institute of Technology, United States—Georgia. (Publication No. AAT 3327673).

INVITED PRESENTATIONS—RESEARCH

In addition to the following, all refereed conference publications were also given as invited presentations at the conference venue noted in each citation.

<i>Title</i>	<i>Venue</i>	<i>Date</i>
Scaling up the Unit of Analysis	CSCW @ Scale Workshop, University of Michigan School of Information & Sloan Foundation. Ann Arbor, MI	6 May 2016
Designing for "Little Data": Homebrew Databases in the Nonprofit Sector	Google, Boulder, Colorado	2 December 2015
Regrets of Data Management in the Nonprofit Sector	Fundraising and Philanthropy Communication Forum, University of Iowa, School of Journalism and Mass Communications	10 April 2015
Shapeshifters and Bridge Builders: Challenges of Philanthropic Informatics	University of Colorado, Boulder, Department of Information Science	14 January 2015
Shapeshifters and Bridge Builders: Information and Communication Technologies in the Nonprofit Sector	University of North Carolina, Charlotte Department of Software and Information Systems	25 Mar 2013
Shapeshifters and Bridge Builders: Information and Communication Technologies in the Nonprofit Sector	Syracuse University School of Information Studies	8 Mar 2013
Shapeshifters and Bridge Builders: Information and Communication Technologies in the Nonprofit Sector	University of Maryland Baltimore County Department of Information Systems	2 Mar 2013
Shapeshifters and Bridge Builders: Information and Communication Technologies in the Nonprofit Sector	Indiana University School of Informatics and Computing, IUPUI	20 Feb 2013
Shapeshifters and Bridge Builders: Information and Communication Technologies in the Nonprofit Sector	Indiana University School of Informatics and Computing, Bloomington	18 Feb 2013
Shapeshifters and Bridge Builders: Information and Communication Technologies in the Nonprofit Sector	New Jersey Institute of Technology Department of Information Systems	11 Feb 2013
Shapeshifters and Bridge Builders: Information and Communication Technologies in the Nonprofit Sector	Cornell University Department of Communication	24 Sep 2012
Homebrew databases: Complexities of everyday information management in	University of California, Irvine	27 May 2011

nonprofit organizations	Department of Informatics	
Group console gaming: Diversity, dynamics, and domestication	DePaul University College of Computing and Digital Media	11 Mar 2011
Group console gaming: Diversity, dynamics, and domestication	University of California, Irvine Department of Informatics	15 Jan 2010
Large displays in the home: Console gaming as a computational meeting place	SMART Technologies, Calgary, AB	10 Jul 2009
Exerting influence and enacting change: Human agency in human-computer interactions	IT University of Copenhagen Software Development Group	15 Jun 2009
Exerting influence and enacting change: Human agency in human-computer interactions	Michigan State University Department of Telecommunication, Information Studies, and Media	3 Feb 2009
Exerting influence and enacting change: Human agency in human-computer interactions	University of Michigan School of Information	26 Jan 2009
Exerting influence and enacting change: Human agency in human-computer interactions	University of British Columbia, Department of Computer Science	21 Jan 2009
Understanding humans understanding computers	Microsoft Research Cambridge, UK	30 Oct 2006
Will the real cameraphone please stand up?	Cornell Department of Information Science—SIGCHI Lecturer Series	15 Feb 2006

TEACHING:

UNDERGRADUATE COURSES:

<i>Course #</i>	<i>Short Title</i>	<i>Term</i>
*CMCI 1010	Concepts & Creativity I: Information	Fall 2018
*CMCI 1020	Concepts & Creativity II: Information	Spr 2018
*CMCI 1020	Concepts & Creativity II: Information	Spr 2017
*I305	Intro to Research in Informatics	Spr 2015
*I305	Intro to Research in Informatics	Spr 2014
*I305	Intro to Research in Informatics	Fall 2013
INFO 4940	ICTs Across Sectors of Society	Spr 2013
INFO 2450	Communication & Technology	Fall 2012

GRADUATE COURSES

<i>Course #</i>	<i>Short Title</i>	<i>Term</i>
*INFO 7000	Intro to Doctoral Studies in Information Science	Fall 2016

* In-rank activities are denoted with an asterisk throughout this document

*H624	Advanced Seminar I	Fall 2014
*1590	Collaborative and Social Computing	Fall 2014
*1590	Collaborative and Social Computing	Spr 2014
INFO 6400	Intro to Research in HCI	Spr 2013
CS 6451	Human-Centered Computing (served as primary instructor; Elizabeth Mynatt listed as the instructor of record)	Fall 2006

MENTORING AND ADVISING:

POSTDOCTORAL RESEARCHERS

<i>Researcher</i>	<i>Role</i>	<i>Dates</i>
*Dr. Ellie Harmon	Supervisor and Funding Source	Fall 2015–Fall 2016
*Dr. Matthias Korn	Supervisor and Funding Source	Spring 2014–Fall 2015

GRADUATE RESEARCH ASSISTANTS

<i>Student (Degree)</i>	<i>Role</i>	<i>Dates</i>
*Fuji Robledo (Ph.D. Information Science)	Research advisor	Fall 2018–Present
*Chris Bopp (Ph.D. Technology, Media & Society)	Research advisor	Fall 2015–Present
*Melanie Sidwell (M.A. Media and Public Engagement)	Supervised research independent study (3CR)	Fall 2018
*Md. Rashidujjaman Rifat (Ph.D. Information Science)	Research advisor	Fall 2016–Summer 2017
*Emily Porter (M.S. Technology, Media & Society)	Supervised research independent study (3CR)	Sum 2016–Fall 2016
*Nitya Verma (Ph.D. HCI)	Supervised research rotation (INFO 790, 6 CR)	Sum 2015
*Katie Tanaka (M.S. HCI)	Supervised master's thesis (INFO 694, 6 CR)	Sum 2015
*Deborah Strzeszkowski (M.S. HCI)	Supervised research independent study (3 CR)	Sum 2015
*Nitya Verma (Ph.D. HCI)	Supervised research assistantship ~20 hours/week	Fall 2014–Sum 2015
*Katie Tanaka (M.S. HCI)	Supervised research assistantship ~5 hours/week	Fall 2014–Spring 2105
*Leslie Filko (M.S. HCI)	Supervised research assistantship ~10 hours/week	Spring 2014–Spring 2105
*Shivin Saxena (M.S. HCI)	Supervised research assistantship ~10 hours/week	Fall 2013–Spring 2015
*Malvika Bansal (M.S. HCI)	Supervised research assistantship ~10 hours/week	Fall 2013–Spring 2015
Lynn Dombrowski (Ph.D. Informatics; University of	Co-supervised doctoral research	Spring 2011–Sum 2012

California, Irvine)		
Ellie Harmon (Ph.D. Informatics; University of California, Irvine)	Co-supervised doctoral research	Spring 2010–Fall 2011
Dane Bertram (M.Sc. CS; University of Calgary)	Co-supervised master's thesis	Spring 2009

UNDERGRADUATE RESEARCH ASSISTANTS

<i>Student (Degree)</i>	<i>Role</i>	<i>Dates</i>
*Willa Weller (B.S. Informatics)	Supervised independent study research (INFO 499, 3 CR)	Spring 2015
*Willa Weller (B.S. Informatics)	Supervised NSF Research Experiences for Undergraduates	Sum 2014–Spring 2015
*Riley Mineart (B.S. Media Arts and Science)	Supervised independent study research (NEWM 490, 3 CR)	Sum 2014–Spring 2015
*Zheng Yao (B.S. Information Science; Cornell University)	Supervised research assistantship 5–10 hours/week	Spring 2013–Spring 2014
Myron Cotran (B.S. Information & CS; University of California, Irvine)	Supervised research assistantship ~10 hours/week	Sum 2010–Spring 2011
Alex Bretana (B.S. Information & CS; University of California, Irvine)	Supervised research assistantship ~10 hours/week	Sum 2010–Fall 2010

DOCTORAL DISSERTATION COMMITTEES

<i>Student (Degree)</i>	<i>Role</i>	<i>Dates</i>
*Fuji Robledo (Ph.D. Information Science, CU Boulder)	Dissertation advisor	Fall 2018–Present
*Chris Bopp (Ph.D. Technology, Media & Society, CU Boulder)	Dissertation advisor	Fall 2015–Present
*Yannan 'Lukia' Li (Ph.D. Philanthropic Studies, IU)	Dissertation advisor	Spring 2014–Fall 2018
*Md. Rashidujjaman Rifat (Ph.D. Information Science, CU Boulder)	Dissertation advisor	Fall 2016–Summer 2017
*Nitya Verma (Ph.D. Human–Computer Interaction, IU)	Dissertation advisor	Fall 2014–Summer 2015
*Amy Conrad Warner (Ph.D. Philanthropic Studies, IU)	Dissertation advisor	Spring 2014–Spring 2015
*Nitya Verma (Ph.D. Human–Computer Interaction, IU)	Committee member, external	Fall 2015–Present
*Mariam Asad (Ph.D. Digital Media, Georgia Institute of Technology)	Committee member, external	Spring 2016–Fall 2017
*Jennifer George-Palilonis (Ph.D. Human–Computer Interaction, IU)	Committee member, internal	Fall 2014–Spring 2015
*Prathik Gadde (Ph.D. Human–Computer Interaction, IU)	Committee member, internal	Fall 2013–Summer 2015

*Yikun 'Arthur' Liu (Ph.D. Human-Computer Interaction, IU)	Committee member, internal	Spring 2015
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MASTER'S THESIS COMMITTEES

<i>Student (Degree)</i>	<i>Role</i>	<i>Dates</i>
*Melanie Sidwell (M.A. Media and Public Engagement)	Committee member	Sum 2018–Present
*Katie Tanaka (M.S. Human-Computer Interaction)	Thesis advisor	Fall 2014–Sum 2015
*Amy King (M.S. Media Arts & Science)	Committee member	Fall 2013–Sum 2014

UNDERGRADUATE THESIS COMMITTEES

<i>Student (Degree)</i>	<i>Role</i>	<i>Dates</i>
*Miles Rufat-Latre (B.S. Computer Science)	Committee member	Fall 2015–Spring 2016

SERVICE:

UNIVERSITY SERVICE:

DEPARTMENT

<i>Organization</i>	<i>Role</i>	<i>Dates</i>
*Fundraising Coordinator	Lead	Fall 2018–Present
*Graduate Committee	Committee Member	Fall 2018–Present
*Graduate Committee	Chair	Sum 2016–Spr 2017
*Undergraduate Curriculum Committee	Chair	Spr 2016–Sum 2016
*Graduate Admissions Committee	Committee Member	Fall 2015–Spr 2016
*Graduate Curriculum Committee	Committee Member	Fall 2015–Spr 2016
*Faculty Search Committee	Committee Member	Fall 2015–Spr 2016
*Undergraduate Curriculum Committee	Committee Member	Fall 2015
*Space Committee	Committee Member	Fall 2015–Spr 2016
*HCI Tenure Track Faculty Search Committee	Chair (for 3 open positions; 13 campus interviews)	Fall 2014–Spring 2015
*M.S. HCI Curriculum Committee	Committee Member	Fall 2013–Spring 2015
*Ph.D. HCI Curriculum Committee	Committee Member	Fall 2013–Spring 2015
*M.S. HCI Admissions Committee	Committee Member	Fall 2013–Spring 2015
*Ph.D. HCI Admissions Committee	Committee Member	Spr 2014–Spring 2015
Admissions Committee, Ph.D. in Human-Centered Computing	Committee Member	Spr 2005
Human-Centered Computing Ph.D. Program Design Committee	Committee Member	Fall 2002–Spring 2003

SCHOOL

<i>Organization</i>	<i>Role</i>	<i>Dates</i>
*CMCI 1010/1020 Advisory Board	Committee Member	Fall 2017–Present
*Academic Advising Task Force	Committee Member	Fall 2016
*Colloquia Committee	Committee Member	Fall 2013–Spring 2015
*B.S. Informatics Curriculum Committee	Committee Member	Fall 2013–Spring 2015
* Distinguished Speaker Series	Committee Member & Speaker Host	Spring 2014

UNIVERSITY

<i>Organization</i>	<i>Role</i>	<i>Dates</i>
*Entrepreneurship Initiative Steering Committee	Committee Member	Fall 2015–Spring 2016
*Entrepreneurship Thought Leadership Working Group	Committee Member	Fall 2015–Spring 2016
*ACM-W Chapter	Faculty Advisor	Fall 2013–Sum 2015
Civic & Community Engagement Committee	Committee Member	Fall 2010–Spr 2011

PROFESSIONAL SERVICE:

NATIONAL

<i>Organization</i>	<i>Role</i>	<i>Dates</i>
National Science Foundation	Panelist, Human–Centered Computing Core Programs (Small)	Spring 2009

INTERNATIONAL—CONFERENCE COMMITTEE SERVICE

<i>Organization</i>	<i>Role</i>	<i>Dates</i>
*European Conference on Computer-Supported Cooperative Work	Program Committee Member	2019
*ACM SIGCHI Conference on Human Factors in Computing Systems	Co-Chair & Co-Designer for a new venue, Remix	2017
*ACM Conference on Computer Supported Cooperative Work	Associate Chair, Papers and Notes Program Committee	2017
*Grace Hopper Celebration of Women in Computing	Judge, Student Research Competition	2014
*ACM SIGCHI Conference on Human Factors in Computing Systems	Associate Chair, Paper and Notes Program Committee	2014
ACM SIGCHI Conference on Human Factors in Computing Systems	Judge, Student Research Competition	2011
ACM Conference on Computer	Associate Chair, Papers and Notes	2011

Supported Cooperative Work	Program Committee	
ACM SIGCHI Conference on Human Factors in Computing Systems	Co-chair, Works-in-Progress Program Committee [Managed 44 ACs and 319 submissions, 57% acceptance rate]	2010
ACM SIGCHI Conference on Human Factors in Computing Systems	Judge, Student Research Competition	2010
ACM SIGCHI Conference on Human Factors in Computing Systems	Associate Chair, Papers and Notes Program Committee	2009
ACM SIGCHI Conference on Human Factors in Computing Systems	Associate Chair, Special Interest Groups Program Committee	2009
ACM Conference on Supporting Group Work	Associate Chair, Papers Program Committee	2007
ACM Conference on Computer Supported Cooperative Work	Publications Chair	2006

INTERNATIONAL—CONFERENCE REVIEWING

Publication Venue

- *ACM SIGCHI Conference on Human Factors in Computing Systems
- *ACM Conference on Computer Supported Cooperative Work and Social Computing
- *ACM Conference on Designing Interactive Systems
- *International Conference on Human-Computer Interaction with Mobile Devices and Services
- *European Conference on Computer-Supported Cooperative Work
- ACM Conference on Supporting Group Work
- American Medical Informatics Association Annual Symposium
- International Conference on Pervasive Computing
- Hawaii International Conference on System Sciences
- ACM Symposium on User Interface Software and Technology

INTERNATIONAL—JOURNAL REVIEWING

Publication Venue

- *ACM Transactions on Computer–Human Interaction
- *HCI Journal
- *Voluntary Sector Review
- Journal of Computer–Supported Cooperative Work
- Journal of Computer–Mediated Communication
- International Journal of Human–Computer Studies
- Interacting with Computers

MEDIA COVERAGE

BROADCAST TELEVISION INTERVIEWS

What's On Your Playlist? Interviewed on Tech Watch segment of CNN Today on CNN International. 21 April 2005.

BROADCAST RADIO INTERVIEWS

Interviewed on Future Tense, public radio technology show of American Public Media. May 2005.

ONLINE & PRINT MEDIA COVERAGE

They're Making a Playlist, Checking it Twice. *The San Diego Union-Tribune*. 18 December 2005.

How Your Music Talks. *Health Magazine*. October 2005.

Digital Music: You are What You Listen To. *The Futurist*. September/October 2005. Reprinted in *MacNewsWorld* on 12 September 2005.

CHI 2005: How Groups of People use iTunes to Listen to Music and Manage their Work Identities. *Usability News*. 27 July 2005.

Digital Music-Sharing Stirs Social Tensions. *New Scientist*. 16 May 2005.

Study: Music Playlists Reveal Character. *Discovery Channel News*. 10 May 2005. Reprinted in *ABC Science Online* on 11 May 2005.

Test Your Personality, Digitally. *Washington Post*. 18 April 2005.

You Are What's On Your Playlist: Experts Say Digital Music Library Reflects Listener's Personality. *San Francisco Chronicle*. 18 April 2005. Reprinted in the *Orange Country Register* and the *Record Searchlight* on 21 April 2005, in *Deseret News* on 25 April 2005, in the *Fort Worth Gazette* on 26 April 2005, and in the *Seattle Post-Intelligencer* on 14 May 2005.

Take That Britney Off Your Playlist: Tech Researchers Find That iTunes Allows Co-workers to Share Music - and Judge Each Other's Personalities. *Technique*. 15 April 2005.

iTunes Music Playlist - Your Personality Unfolds. *Audio Graphics*. 8 April 2005.

Got Playlist Anxiety? You're Not Alone. *CNET News*. 6 April 2005. Reprinted in *ZDNet News*.

iTunes Makes Personal Statement at Work. *Macworld Daily News*. 6 April 2005.

Co-workers Find Clues to You in Your iTunes. *The Atlanta Journal-Constitution*. 5 April 2005. Reprinted in *MacNewsWorld* on 11 April 2005

Sharing Music Can Create Bonds, Confusion At Work. Internet Broadcasting Systems, Inc. 5 April 2005. Reprinted in numerous local venues including *wnbc.com*, NY; *thebostonchannel.com*, MA; *wpbfnnews.com*, FL; *nbc4.tv*, CA; *wsbtv.com*, GA; *wpbfnnews.com*, FL; and *thepittsburghchannel.com*, PA.

Coworkers Judged by iTunes Playlists. *Live Science*. 4 April 2005.

You Are What You Listen to: Users of Digital Music Sharing System Judge Others by their Playlists. *Georgia Tech Research News*. 1 April 2005. Reprinted in *Newswise*, *PhysOrg*, *Science Blog*, *Plebius Press*, and *Innovations Report* on 4 April 2005 as well as *ACM Tech News* on 6 April 2005 and *The Whistle* on 18 April 2005.